

QUESTIONNAIRE FOR HARINGEY FRIENDS GROUPS 12.2017

SUMMARY OF RESULTS 19 group responses (re 18 sites)

1. Wolves Lane 2. Railway Fields 3. Nightingale Gardens 4. Lordship Rec 5. Crouch End Open Space
6. Downhills Park 7. Coldfall Woods and Muswell Hill Playing Fields 8. Priory Park 9. Parkland Walk
10. Tottenham Green 11. Finsbury Park (Friends) 12. The Paddock 13. Chestnuts Pk
14. Finsbury Park (Edible Landscapes) 15. Blank (error) 16. Queens Wood 17. Shepherds Hill Gardens
18. Hornsey Church Yard 19. Bruce Castle Park 20. Woodside Park

Q1. How would you have rated key aspects of your green space in 2010?

- ie before the 50% cuts to the Parks service budget in April 2011

a. Staffing presence

i. Poor x 4 ii. Inadequate x 5 iii. Adequate x 6 iv. Excellent x 2 [Scored 0-3pts each. Max 51] **TOTAL 23/51 - 45%**

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

i. Poor x 3 ii. Inadequate x 3 iii. Adequate x 11 iv. Excellent x 1 [Scored 0-3pts each. Max 54] **TOTAL 28/54 - 52%**

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

i. Poor x 3 ii. Inadequate x 4 iii. Adequate x 6 iv. Excellent x 4 [Scored 0-3pts each. Max 51] **TOTAL 28/51 - 55%**

d. Infrastructure repairs (buildings, structures, paths etc)

i. Poor x 3 ii. Inadequate x 8 iii. Adequate x 6 iv. Excellent x 1 [Scored 0-3pts each. Max 54] **TOTAL 23/54 - 43%**

e. Safety (eg anti-social behaviour)

i. Poor x 4 ii. Inadequate x 4 iii. Adequate x 10 iv. Excellent x 1 [Scored 0-3pts each. Max 54] **TOTAL 24/54 - 44%**

Q2. Since the 2011 cuts how have key aspects fared?

a. Staffing presence

i. Greatly improved x 1 ii. Improved x 1 iii. Stayed in much the same condition x 5 iv. Declined x 4
v. Seriously declined x 6 [Scored 4-0pts each. Max 68] **TOTAL 21/68 - 30%**

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

i. Greatly improved x 1 ii. Improved x 1 iii. Stayed in much the same condition x 4 iv. Declined x 7
v. Seriously declined x 6 [Scored 4-0pts each. Max 76] **TOTAL 22/76 - 29%**

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

i. Greatly improved ii. Improved x 1 iii. Stayed in much the same condition x 5 iv. Declined x 5
v. Seriously declined x 5 [Scored 4-0pts each. Max 60] **TOTAL 18/60 - 30%**

d. Infrastructure repairs (buildings, structures, paths etc)

i. Greatly improved x 1 ii. Improved x 5 iii. Stayed in much the same condition x 5.5 iv. Declined x 5.5
v. Seriously declined x 2 [Scored 4-0pts each. Max 76] **TOTAL 35.5/76 - 47%**

e. Safety (eg. anti-social behaviour)

i. Greatly improved x 1 ii. Improved iii. Stayed in much the same condition x 8 iv. Declined x 8
v. Seriously declined x 2 [Scored 4-0pts each. Max 76] **TOTAL 28/76 - 37%**

Q3. If standards have declined please provide more information on problems you face

a. Staffing presence

[See comments in Response number 1, 3, 5, 6, 7, 8, 9, 11, 13, 14, 16, 17, 19, 20]

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

[See comments in Response number 1, 3, 5, 6, 7, 8, 9, 10, 11, 13, 14, 16, 17, 19, 20]

c. Management (eg decision-making, coordination, action when needed, relations with Friends etc)

[See comments in Response number 1, 3, 5, 6, 7, 8, 9, 11, 13, 14, 16, 17]

d. Infrastructure repairs (buildings, structures, paths etc)

[See comments in Response number 1, 3, 5, 6, 7, 8, 9, 11, 13, 14, 16, 17, 20]

e. Safety (eg anti-social behaviour)

[See comments in Response number 1, 2, 3, 5, 7, 8, 9, 10, 11, 14, 16, 17, 19]

Q4. What actions do you think would improve the situation significantly?

In this Review, the Forum is calling for the following – please put an X against all those you support:

- a. Adequate and long-term revenue (staffing) funding for our Parks Servicex 16
- b. On-site staffing in all substantial green spaces, backed up by effective 'back room' officers.. x 13
- c. Ongoing capital investment for improvements etc x 14
- d. Aspiration that all Haringey public green spaces achieve Green Flag standards x 13
- e. Effective protection for all Haringey's public green spaces eg through 'in perpetuity' covenants. x 15
- f. Community involvement & empowerment, taking on board the views of Friends Groups & the Forum . x 15

Q5. What maintenance, if any, is your Group systematically doing in your green space?

a. Litter picking YES x 16

- i. Once a year x 4.5 ii. Once a month x 7 iii. Once a week x 4 iv. Daily x 0.5
- For all or part of of the green space? ALL x 7 PART x 5

b. Flower beds or woodland maintenance YES x 13

- i. Once a year x 1 ii. Once a month x 9.5 iii. Once a week x 2.5 iv. Daily
- For all or part of of the green space? ALL x 3 PART x 8

c. Managing/staffing a building YES x 2

- i. Once a year ii. Once a month iii. Once a week x 1 iv. Daily x 1

d. Other (please specify, and add any relevant details)

[See comments in Response number 2, 5, 6, 9, 12, 13, 17, 18, 19]

e. Is this effort by your group [put an X beside the responses you agree with]...

- i. difficult for us to keep up throughout the year and throughout future years x 13
- ii. something that parks' staff should be doing if there were enough of them x 13
- iii. about the right level of active involvement x 4
- iv. quite easy and we want to do a lot more x 1

Q6. What is your general experience with being able to contact, liaise with, and work in partnership with, paid staff (where they exist)? – ie on specific issues or generally

a. Parks Service grounds workers

- i. Excellent / easy to do x 3 ii. Good x 3.5 iii. OK x 5.5 iv. Poor x 2
- v. Terrible / can't get hold of x 1 [Scored 4-0pts each. Max 60] **TOTAL 35.5/60 – 59%**

b. Leisure Service office-based staff

- i. Excellent / easy to do x 2.5 ii. Good x 5 iii. OK x 3 iv. Poor x 4
- v. Terrible / can't get hold of x 1.5 [Scored 4-0pts each. Max 64] **TOTAL 35/64 – 55%**

Q7. Has your space faced a threat of inappropriate development or commercialisation?

YES / NO . x 9 Out of 18 – 50% [See comments in Response number 4, 5, 6, 8, 9, 11, 12, 13, 20]

Q8. Would you like to make any other comments relevant to the Review?

[See comments in Response number 1, 2, 4, 5, 6, 8, 9, 11, 12, 13, 14, 16, 17, 18, 20]

QUESTIONNAIRE FOR FRIENDS GROUPS 2012

SUMMARY OF RESULTS

2012 - FOR COMPARISON

11 responses

Q1. How would you have rated key aspects of your green space in 2010?

a. Staffing presence

i. Poor x 1 ii. Inadequate x 4 iii. Adequate x 6 iv. Excellent [Scored 0-3pts each. Max 33] **TOTAL 16/33 - 48%**

b. Maintenance (including litter, flower beds, grass-cutting etc)

i. Poor x 1 ii. Inadequate x 3 iii. Adequate x 7 iv. Excellent [Scored 0-3pts each. Max 33] **TOTAL 17/33 - 52%**

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

i. Poor ii. Inadequate x 1 iii. Adequate x 5 iv. Excellent x 5 [Scored 0-3pts each. Max 33] **TOTAL 26/33 - 79%**

d. Infrastructure repairs (buildings, structures, paths etc)

i. Poor x 2 ii. Inadequate x 3 iii. Adequate x 3 iv. Excellent x 2 [Scored 0-3pts each. Max 30] **TOTAL 15/30 - 50%**

e. Safety

i. Poor x 1 ii. Inadequate x 2 iii. Adequate x 6 iv. Excellent x 1 [Scored 0-3pts each. Max 30] **TOTAL 17/30 - 57%**

ADDITIONAL COMMENTS (to be added)

Q2. Since the 50% cuts to the parks service budget in April 2011 how have the key aspects fared?

a. Staffing presence

i. Greatly improved x 1 ii. Improved iii. Stayed in much the same condition x 4 iv. Declined x 3
v. Seriously declined x 4 [Scored 4-0pts each] **TOTAL 15/48 - 31%**

b. Maintenance (including litter, flower beds, grass-cutting etc)

i. Greatly improved x 1 ii. Improved iii. Stayed in much the same condition x 3 iv. Declined x 3
v. Seriously declined x 4 [Scored 4-0pts each] **TOTAL 13/44 - 30%**

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

i. Greatly improved ii. Improved iii. Stayed in much the same condition x 7 iv. Declined x 4
v. Seriously declined [Scored 4-0pts each] **TOTAL 18/44 - 41%**

d. Infrastructure repairs (buildings, structures, paths etc)

i. Greatly improved x 1 ii. Improved x 1 iii. Stayed in much the same condition x 4 iv. Declined x 4
v. Seriously declined x 1 [Scored 4-0pts each] **TOTAL 19/44 - 43%**

e. Safety

i. Greatly improved x 1 ii. Improved x 1 iii. Stayed in much the same condition x 5 iv. Declined x 3
v. Seriously declined x 1 [Scored 4-0pts each] **TOTAL 20/44 - 45%**

ADDITIONAL COMMENTS (to be added).....

Q3. If standards have declined please provide more information regarding which problems you face

a. Staffing

The problem is (to be added).....

b. Maintenance (including litter, flower beds, grass-cutting etc)

The problem is (to be added).....

c. Management (eg decision-making, coordination, action when needed, relations with Friends etc)

The problem is (to be added).....

d. Infrastructure repairs (buildings, structures, paths etc)

The problem is (to be added).....

e. Safety

The problem is (to be added).....

2012

ADDITIONAL COMMENTS

Q4. What actions do you think would improve the situation significantly?

COMMENTS (unprompted)

More staffing x 5 More maintenance x 7 Capital works. x 2 More resources generally. x 2
Enforcement of gate-locking. x 1 All staff to wear hi-vis vests x 1 More presence in park x 1

Q5. What maintenance works are your Friends Group systematically doing in your green space?

a. Litter picking YES x 5

i. Once a year x 1 ii. Once a month x 3 iii. Once a week x 1 iv. Daily
For all or part of of the green space? ALL x 1 PART

b. Flower beds or woodland maintenance YES x 7

i. Once a year x 3 ii. Once a month x 5 iii. Once a week x 1 iv. Daily
For all or part of of the green space? ALL x 1 PART x 2

c. Managing/staffing a building YES x 1

i. Once a year ii. Once a month iii. Once a week x 1 iv. Daily
For all or part of of the green space? ALL/PART

d. Other (please specify, and add any relevant details)

e. Is this effort by your group (put an x beside the responses you agree with)...

a. difficult for us to keep up throughout the year and throughout future years x 3
b. something that parks' staff should be doing if there were enough of them x 5
c. about the right level of active involvement x 6
d. quite easy and we want to do a lot more

ADDITIONAL COMMENTS (to be added).....

Q6. What is your general experience with liaising with, and working in partnership with, paid staff (where they exist)

a. Parks Service grounds workers

i. Excellent x 6 ii. Good x 2 iii. OK x 2 iv. Poor v. Terrible [Scored 4-0pts each] **TOTAL 34/40 – 85%**

b. Leisure Service office-based staff

i. Excellent x 6 ii. Good x 1 iii. OK x 2 iv. Poor x 1 v. Terrible [Scored 4-0pts each] **TOTAL 32/40 – 80%**

c. (B)TCV

i. Excellent x 5 ii. Good x 2 iii. OK x 2 iv. Poor x 1 v. Terrible [Scored 4-0pts each] **TOTAL 31/40 – 77%**

d. Groundwork

i. Excellent x 3 ii. Good x 1 iii. OK iv. Poor x 2 v. Terrible [Scored 4-0pts each] **TOTAL 17/24 – 71%**

e. Other

i. Excellent x 2 [Broadwater Farm Community Centre and Timebank]

ADDITIONAL COMMENTS (to be added).....

Q7. Would you like to make any other comments relevant to the Review?

ADDITIONAL COMMENTS (to be added).....



QUESTIONNAIRE FOR FRIENDS GROUPS 2017

Please answer as many Qs as you are able to – with an X, or by highlighting, or by cutting out the incorrect answers

THE NAME OF OUR GREEN SPACE IS: ...wolves lane centre... POSTCODEn22 5jd.

Q1. How would you have rated key aspects of your green space in 2010? - ie before the 50% cuts to the Parks Service budget in April 2011

a. Staffing presence

- i. Poor ii. Inadequate iii. Adequate X iv. Excellent v. Can't remember

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

- i. Poor ii. Inadequate iii. Adequate X iv. Excellent v. Can't remember

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

- i. Poor ii. Inadequate iii. Adequate X iv. Excellent v. Can't remember

d. Infrastructure repairs (eg buildings, structures, paths etc)

- i. Poor ii. Inadequate iii. Adequate X iv. Excellent v. Can't remember

e. Safety (eg anti-social behaviour)

- i. Poor ii. Inadequate iii. Adequate X iv. Excellent v. Can't remember

Q2. Since the 2011 cuts how have key aspects fared?

a. Staffing presence

- i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined X

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

- i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined X

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

- i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined X

d. Infrastructure repairs (eg buildings, structures, paths etc)

- i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined X

e. Safety (eg anti-social behaviour)

- i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined X

Q3. If standards have declined please provide more information on problems you face

a. Staffing presence

The problem isThe site was out sourced by Haringey Council and new leasee does not have the resource to fully staff the site

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

as above the new leasee do not have revenue to maintain the site

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

The problem is its run by a consortium who have no lead and are poor decision makers

d. Infrastructure repairs (eg buildings, structures, paths etc)

The problem is the site is deteriorating and there is no income to improve it.....

e. Safety (eg anti-social behaviour) The problem is unknown as fortunately there have been few problems but there have been intruders on site and the issues are out there waiting to happen.....

Q4. What actions do you think would improve the situation significantly? In this Review, the Forum is calling for the following – please put an X against all those you support:

Probably not relevant to wolves lane as we are now leased to a consortium and not run by Haringey although, as the freeholder, Haringey should have performed various areas of work prior to leasing out the site ie rebuilding a retaining wall, asbestos in barn building, replacing broken glass etc

- a. Adequate and long-term revenue (staffing) funding for our Parks Service
- b. On-site staffing in all substantial green spaces, backed up by effective 'back room' officers
- c. Ongoing capital investment for improvements etc
- d. Aspiration that all Haringey public green spaces achieve Green Flag standards
- e. Effective protection for all Haringey's public green spaces eg through 'in perpetuity' covenants
- f. Community involvement & empowerment, taking on board the views of Friends Groups and the Forum

Q5. What maintenance, if any, is your Group systematically doing in your green space?

- a. Litter picking YES/no
 - i. Once a year ii. Once a month iii. Once a week X iv. Daily For all or part of the green space? ALL/PART
- b. Flower beds or woodland maintenance YES/NO
 - i. Once a year ii. Once a month iii. Once a week X iv. Daily For all or part of the green space? ALL/PART
- c. Managing/staffing a building YES/NO
 - i. Once a year ii. Once a month iii. Once a week X iv. Daily
- d. Other (please specify, and add any relevant details)

e. Is this effort by your group: [put an X beside the responses below you agree with]...

- i. difficult for us to keep up throughout the year and throughout future years ..X.....
 - ii. something that parks' staff should be doing if there were enough of them
 - iii. about the right level of active involvement
 - iv. quite easy and we want to do a lot more

Q6. What is your general experience with being able to contact, liaise with, and work in partnership with paid staff (where they exist) - ie on specific issues or generally

- ii. AGAIN WE ARE DEALING WITH A CONSORTIUM SO PROBBLY N OT APPLICABLE. CONSORTIUM ARE EASY TO REACH BUT ARE CASH POOR SO CAN'T RESPOND APPROPRIATELY.
 - a. Parks Service grounds workers
 - i. Excellent / easy to do ii. Good iii. OK iv. Poor v. Terrible / can't get hold of anyone
 - b. Relevant office-based staff
 - i. Excellent / easy to do ii. Good iii. OK iv. Poor v. Terrible / can't get hold of anyone

Q7. Has your space faced a threat of inappropriate development or commercialisation?

NO but it's debatable since the site has a commercial vegetable supply company working on site and a flower production group If yes, give detailsmetropolitan open space.....

Q8. Would you like to make any other comments relevant to the Review?

(Continue below if you want) We are 12 months into supporting the consortium of London grown, Crop Drop and others. We are genuinely concerned that this group are out of their depth in terms of management skills and cash flow/inability to raise funds but we are monitoring the situation.....

INFORMATION ABOUT YOU

OUR GROUP IS CALLED:WOLVES LANE GROUP.....

My nameCLARE RITSON..... Emailclare.ritson6@btinternet.com.....

Position in Group (Sec, Chair, Rep etc)TREASURER.....

QUESTIONNAIRE FOR FRIENDS GROUPS 2017

Please answer as many Qs as you are able to – with an X, or by highlighting, or by cutting out the incorrect answers

THE NAME OF OUR GREEN SPACE IS: [write here]Railway Fields Nature Reserve..... **POSTCODE** ...N4 1ES..

Q1. How would you have rated key aspects of your green space in 2010? - ie before the 50% cuts to the Parks Service budget in April 2011

a. Staffing presence

- i. Poor ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

- i. Poor ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

- i. Poor ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

d. Infrastructure repairs (eg buildings, structures, paths etc)

- i. Poor ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

e. Safety (eg anti-social behaviour)

- i. Poor ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

Q2. Since the 2011 cuts how have key aspects fared?

a. Staffing presence

- i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

- i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

- i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined

d. Infrastructure repairs (eg buildings, structures, paths etc)

- i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined

e. Safety (eg anti-social behaviour)

- i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined

Q3. If standards have declined please provide more information on problems you face

a. Staffing presence

The problem is

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

The problem is

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

The problem is

d. Infrastructure repairs (eg buildings, structures, paths etc)

The problem is

e. Safety (eg anti-social behaviour)

Greatly increased usage of the site by the public (and perhaps of social problems in the surrounding area) have led to an increase in anti-social behaviour since 2010 eg groups of drinkers. On weekdays there is now often only one staff person on site. This means that group anti-social behaviour cannot be quickly dealt with as it is unsafe for one person to approach a group acting anti-socially. During a Friends weekend event this year a woman was attacked by her boyfriend on the street outside of Railway Fields and ran into the Reserve to get away from him. He then followed her in and we had to call the police who dealt with it.

Q4. What actions do you think would improve the situation significantly? In this Review, the Forum is calling for the following – please put an X against all those you support:

- a. Adequate and long-term revenue (staffing) funding for our Parks Service ...X.....
- b. On-site staffing in all substantial green spaces, backed up by effective 'back room' officers ...X.....
- c. Ongoing capital investment for improvements etc ...X.....
- d. Aspiration that all Haringey public green spaces achieve Green Flag standardsX...
- e. Effective protection for all Haringey's public green spaces eg through 'in perpetuity' covenantsX....
- f. Community involvement & empowerment, taking on board the views of Friends Groups and the ForumX..

Q5. What maintenance, if any, is your Group systematically doing in your green space?

- a. Litter picking YES/NO
 - i. Once a year ii. Once a month iii. Once a week iv. Daily For all or part of the green space? ALL/PART
- b. Flower beds or woodland maintenance YES/NO
 - i. Once a year ii. Once a month iii. Once a week iv. Daily For all or part of the green space? ALL/PART
- c. Managing/staffing a building YES/NO
 - i. Once a year ii. Once a month iii. Once a week iv. Daily
- d. Other (please specify, and add any relevant details)

COMMENTWe hold and regular events to open the site on weekends & engage the public in wildlife and increase their knowledge...eg Bat Night, Dawn Chorus Walk, Summer and Winter Festivals.....

- e. Is this effort by your group: [put an X beside the responses below you agree with]...
 - i. difficult for us to keep up throughout the year and throughout future years
 - ii. something that parks' staff should be doing if there were enough of them
 - iii. about the right level of active involvement ..X.....
 - iv. quite easy and we want to do a lot more

Q6. What is your general experience with being able to contact, liaise with, and work in partnership with paid staff (where they exist) - ie on specific issues or generally

- a. Parks Service grounds workers
 - i. Excellent / easy to do ii. Good iii. OK iv. Poor v. Terrible / can't get hold of anyone
- b. Relevant office-based staff
 - i. Excellent / easy to do ii. Good iii. OK iv. Poor v. Terrible / can't get hold of anyone

Q7. Has your space faced a threat of inappropriate development or commercialisation?

YES / NO If yes, give details

Q8. Would you like to make any other comments relevant to the Review?

(Continue below if you want) .Haringey Council works very well with Railway Fields overall.....

INFORMATION ABOUT YOU

OUR GROUP IS CALLED: ..Friends of Railway Fields.....

My name ..Mary Hogan..... Emailfriendsofrailwayfields@gmail.com.....

Position in Group (Sec, Chair, Rep etc)Co-Chair.....

HARD COPY ONLY

QUESTIONNAIRE FOR FRIENDS GROUPS 2017

3

Please answer as many Qs as you are able to – with an X, or by highlighting, or by cutting out the incorrect answers

THE NAME OF OUR GREEN SPACE IS: Nightingale Gdns]

POSTCODE London N22.

Q1. How would you have rated key aspects of your green space in 2010? - ie before the 50% cuts to the Parks Service budget in April 2011

a. Staffing presence

- i. Poor ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

- i. Poor ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

- i. Poor ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

d. Infrastructure repairs (eg buildings, structures, paths etc)

- i. Poor ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

e. Safety (eg anti-social behaviour)

- i. Poor ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

Q2. Since the 2011 cuts how have key aspects fared?

a. Staffing presence

- i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

- i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

- i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined

d. Infrastructure repairs (eg buildings, structures, paths etc)

- i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined

e. Safety (eg anti-social behaviour)

- i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined

Q3. If standards have declined please provide more information on problems you face

a. Staffing presence

The problem is Stark beds are cut back much less.

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

The problem is Grass cutting, maintenance of stark beds declined

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

The problem is Parks department do listen, but are unable to act quickly - everything drops on job days.

d. Infrastructure repairs (eg buildings, structures, paths etc)

The problem is Waiting for path to be repaired / litter bins to be installed

e. Safety (eg anti-social behaviour)

The problem is *currently homeless person has made shift cover in gardens*
always a problem with street drinks & dumped rubbish

Q4. What actions do you think would improve the situation significantly? In this Review, the Forum is calling for the following – please put an X against all those you support:

- a. Adequate and long-term revenue (staffing) funding for our Parks ServiceX.
- b. On-site staffing in all substantial green spaces, backed up by effective 'back room' officers ..X..
- c. Ongoing capital investment for improvements etc ...X.
- d. Aspiration that all Haringey public green spaces achieve Green Flag standards ...X...
- e. Effective protection for all Haringey's public green spaces eg through 'in perpetuity' covenants ..X.....
- f. Community involvement & empowerment, taking on board the views of Friends Groups and the Forum ..X..

Q5. What maintenance, if any, is your Group systematically doing in your green space?

- a. Litter picking **YES/NO**
 - i. Once a year **ii. Once a month** iii. Once a week iv. Daily For all or part of the green space? ALL/PART
- b. Flower beds or woodland maintenance **YES/NO**
 - i. Once a year **ii. Once a month** iii. Once a week iv. Daily For all or part of the green space? ALL/PART
- c. Managing/staffing a building YES/NO
 - i. Once a year ii. Once a month iii. Once a week iv. Daily
- d. Other (please specify, and add any relevant details)

COMMENT

- e. Is this effort by your group: [put an X beside the responses below you agree with]...
 - i. difficult for us to keep up throughout the year and throughout future years ..X....
 - ii. something that parks' staff should be doing if there were enough of them ..X....
 - iii. about the right level of active involvement
 - iv. quite easy and we want to do a lot more

Q6. What is your general experience with being able to contact, liaise with, and work in partnership with paid staff (where they exist) - ie on specific issues or generally

- a. Parks Service grounds workers
 - i. Excellent / easy to do **ii. Good** iii. OK iv. Poor v. Terrible / can't get hold of anyone
- b. Relevant office-based staff
 - i. Excellent / easy to do ii. Good iii. OK iv. Poor v. Terrible / can't get hold of anyone

Q7. Has your space faced a threat of inappropriate development or commercialisation?

YES **NO** If yes, give details

Q8. Would you like to make any other comments relevant to the Review?

(Continue below if you want)

INFORMATION ABOUT YOU

OUR GROUP IS CALLED: *THREE AVENUES RESIDENT ASSOCIATION*

My name *S. Peckett* Email *susan.peckett@btinternet*

Position in Group (Sec, Chair, Rep etc) *VICE CHAIR*

QUESTIONNAIRE FOR FRIENDS GROUPS 2017

Please answer as many Qs as you are able to – with an X, or by highlighting, or by cutting out the incorrect answers

THE NAME OF OUR GREEN SPACE IS: [write here] **.LORDSHIP REC..... POSTCODE .N15.**

Q1. How would you have rated key aspects of your green space in 2010? - ie before the 50% cuts to the Parks Service budget in April 2011

- a. Staffing presence
 - ii. Inadequate
- b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)
 - iii. Adequate
- c. Management (including decision-making, coordination, action when needed, relations with Friends etc)
 - iv. Excellent
- d. Infrastructure repairs (eg buildings, structures, paths etc)
 - ii. Inadequate
- e. Safety (eg anti-social behaviour)
 - iii. Adequate

Q2. Since the 2011 cuts how have key aspects fared?

- a. Staffing presence
 - i. Greatly improved
- b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)
 - i. Greatly improved
- c. Management (including decision-making, coordination, action when needed, relations with Friends etc)
 - iii. Stayed in much the same condition
- d. Infrastructure repairs (eg buildings, structures, paths etc)
 - i. Greatly improved
- e. Safety (eg anti-social behaviour)
 - i. Greatly improved

COMMENT this is due to the completion in 2012 of £5m improvement works and extensive community/Council mobilisation of additional resources and efforts

Q3. If standards have declined please provide more information on problems you face

n/a

Q4. What actions do you think would improve the situation significantly? In this Review, the Forum is calling for the following – please put an X against all those you support:

- a. Adequate and long-term revenue (staffing) funding for our Parks ServiceY....
- b. On-site staffing in all substantial green spaces, backed up by effective 'back room' officersY...
- c. Ongoing capital investment for improvements etcY....
- d. Aspiration that all Haringey public green spaces achieve Green Flag standards ...Y.....
- e. Effective protection for all Haringey's public green spaces eg through 'in perpetuity' covenantsY....
- f. Community involvement & empowerment, taking on board the views of Friends Groups and the Forum ...Y...

Q5. What maintenance, if any, is your Group systematically doing in your green space?

- a. Litter picking NO
- b. Flower beds or woodland maintenance YES
 - ii. Once a month For all or part of the green space? PART

c. Managing/staffing a building YES iv. Daily

d. Other (please specify, and add any relevant details)

e. Is this effort by your group: [put an X beside the responses below you agree with]...

- i. difficult for us to keep up throughout the year and throughout future yearsX....
- ii. something that parks' staff should be doing if there were enough of themX....
- iii. about the right level of active involvementX....

COMMENT We and other User Groups coordinate through the Lordship Rec Users Forum, the body that co-manages the park with the Parks Service. Some of the User Groups adviser/part-manage/manage parts of the park, eg the woodland, the lake, the spinney, the meadows, the Hub building, the Bike Workshop

Q6. What is your general experience with being able to contact, liaise with, and work in partnership with paid staff (where they exist) - ie on specific issues or generally

a. Parks Service grounds workers
i. Excellent / easy to do

b. Relevant office-based staff
ii. Good

Q7. Has your space faced a threat of inappropriate development or commercialisation?

YES If yes, give detailsThe Council's draft Haringey Local Plan threatened housebuilding on a third of the Rec necessitating a huge campaign to mobilise community opposition. This took a year before the Council abandoned that proposal. The neighbouring estates on the east side, where many of our 1450 members live, are still under potential threat.

Q8. Would you like to make any other comments relevant to the Review?

ADDITIONAL COMMENTS Since 2003 we have developed an effective community/Council/others coordination and co-management practice and long-term vision based on an adequate staffing (we now have an on-site staff depot) and maintenance budget, the promotion and support for active user groups (around 20 different groups) and on effective partnership-working and community empowerment for all areas/features/facilities in the Rec and for the park as a whole. We as the Friends run the woodland, lake area, noticeboards, do fundraising, support the range of user groups, do publicity etc. Since 2015 we have been able to work closely with the Lordship Hub Co-op – run by park users - to help achieve the above.

Despite all this Lordship Rec still has an inadequate level of staffing, and repairs/maintenance of the park's infrastructure and facilities is a real struggle in many aspects.

However, we believe we are demonstrating what can be achieved if there is a commitment for green spaces to have adequate resources and staffing, good management, independent and empowered user groups, good community/Council partnership-working, and long-term vision for high-quality well-used parks. To achieve this we as the Friends of Lordship Rec are committed to working hard with other Friends Groups throughout Haringey, London and the UK to fight for the resources our green spaces need.

INFORMATION ABOUT YOU

OUR GROUP IS CALLED:FRIENDS OF LORDSHIP REC.....

My nameDave Morris..... Emailinfo@lordshiprec.org.uk.....

Position in Group (Sec, Chair, Rep etc)Chair.....

QUESTIONNAIRE FOR FRIENDS GROUPS 2017



Please answer as many Qs as you are able to – with an X, or by highlighting, or by cutting out the incorrect answers

THE NAME OF OUR GREEN SPACE IS: Crouch End Open Space **POSTCODE N8**

Q1. How would you have rated key aspects of your green space in 2010? - ie before the 50% cuts to the Parks Service budget in April 2011

a. Staffing presence

i. **Poor** ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

i. **Poor** ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

i. **Poor** ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

d. Infrastructure repairs (eg buildings, structures, paths etc)

i. **Poor** ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

e. Safety (eg anti-social behaviour)

i. **Poor** ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

Q2. Since the 2011 cuts how have key aspects fared?

a. Staffing presence

i. Greatly improved ii. Improved iii. **Stayed in much the same condition** iv. Declined v. Seriously declined

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

i. Greatly improved ii. Improved iii. **Stayed in much the same condition** iv. Declined v. Seriously declined

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

i. Greatly improved ii. Improved iii. **Stayed in much the same condition** iv. Declined v. Seriously declined

d. Infrastructure repairs (eg buildings, structures, paths etc)

i. Greatly improved ii. Improved iii. **Stayed in much the same condition** iv. Declined v. Seriously declined

e. Safety (eg anti-social behaviour)

i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. **Declined** v. Seriously declined

Q3. If standards have declined please provide more information on problems you face

a. Staffing presence

Our site is a Site of Importance for nature Conservation, so for us the main problem is no longer having a Conservation Officer in the borough to turn to for advice. We have had little support from Haringey's tree services who are over-stretched and there is poor communication within the council so some actions have made things worse.

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

The council has never done any maintenance on this site, other than removing trees when they are reported as dangerous. It has been created and maintained for over 30 years by our group of volunteers.

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

The main problem is that the land CREOS protects and maintains is leased to Highgate Wood school and therefore falls under the remit of Education, rather than Parks. It would make things easier for both CREOS and for the school if the area were re-classified. It is currently not clear who is the council representative with responsibility for this site.

d. Infrastructure repairs (eg buildings, structures, paths etc)

Everything has always been done by volunteers and there are not always enough volunteers available. We also have nowhere to store our tools on site. The paths have been created and maintained by our volunteers, seeking grants and sometimes with the much appreciated help of TCV.

e. Safety (eg anti-social behaviour)

The problem is the open nature of the site. There has been fly-tipping, illegal dumping, vandalism, graffiti, fires, drug taking, drug dealers, muggings, moped crime, unauthorised parties and use of the site as a toilet or for indecent behaviour. Our friends group has made significant improvements in the last four years, working with the adjacent Shepherd's Cot Trust to erect vehicle access gates and bollards, but finding a balance between deterring mopeds and allowing disabled access is difficult.

Q4. What actions do you think would improve the situation significantly? In this Review, the Forum is calling for the following – please put an X against all those you support:

- a. Adequate and long-term revenue (staffing) funding for our Parks ServiceX.....
- b. On-site staffing in all substantial green spaces, backed up by effective 'back room' officers ...X.....
- c. Ongoing capital investment for improvements etcX.....
- d. Aspiration that all Haringey public green spaces achieve Green Flag standardsX....
- e. Effective protection for all Haringey's public green spaces eg through 'in perpetuity' covenantsX.....
- f. Community involvement & empowerment, taking on board the views of Friends Groups and the Forum ...X..

Q5. What maintenance, if any, is your Group systematically doing in your green space?

a. Litter picking YES/NO
i. Once a year ii. Once a month iii. Once a week iv. Daily For all or part of the green space? ALL/PART

b. Flower beds or woodland maintenance YES/NO
i. Once a year ii. Once a month iii. Once a week iv. Daily For all or part of the green space? ALL/PART

c. Managing/staffing a building YES/NO
i. Once a year ii. Once a month iii. Once a week iv. Daily

d. Other (please specify, and add any relevant details)

Maintaining footpaths, arranging signage, dealing with Japanese Knotweed, checking safety of trees, reporting fly-tipping, surveying, planting for biodiversity and setting up a new management plan.

e. Is this effort by your group: [put an X beside the responses below you agree with]...

- i. difficult for us to keep up throughout the year and throughout future years ...X.....
- ii. something that parks' staff should be doing if there were enough of themX.....
- iii. about the right level of active involvement
- iv. quite easy and we want to do a lot more

Q6. What is your general experience with being able to contact, liaise with, and work in partnership with paid staff (where they exist) - ie on specific issues or generally

a. Parks Service grounds workers
i. Excellent / easy to do ii. Good iii. OK iv. Poor v. Terrible / can't get hold of anyone

b. Relevant office-based staff
i. Excellent / easy to do ii. Good iii. OK iv. Poor v. Terrible / can't get hold of anyone

Q7. Has your space faced a threat of inappropriate development or commercialisation?

YES / NO Our group was set up over 30 years ago to oppose using the Crouch End Open Space for house-building and for the building of Highgate Wood School. Since then we have opposed further expansion of the school. Currently the arrangement is a good one: the school uses its sports field for school sports and for leasing to local groups, but it also remains open for public access. As a result CREOS is able and willing to assist with the maintenance of the site: the school's contractor does the mowing but CREOS removes litter and provides dog bins and monitors and supports biodiversity on the field. This dual arrangement is much appreciated and we would like to see it continue.

Elsewhere on the part of the site that belongs to SCT, a tennis club sought planning permission three years ago to erect a large inflatable dome over three of the courts. This threatened the open aspect of this green space, designated as Metropolitan Open Land. Our organisation, along with SCT and hundreds of local people, objected to this proposal, but were hampered by the Haringey's planning department who failed to make a decision. On appeal the application was fortunately rejected by the government inspector

Q8. Would you like to make any other comments relevant to the Review?

Haringey desperately needs a Conservation Officer and a properly funded Parks Department.

INFORMATION ABOUT YOU

OUR GROUP IS CALLED:CREOS.....

My name .Glenys Law..... **Email** glenyselaw@hotmail.com
Position in Group (Sec, Chair, Rep etc) ...Chair.....

QUESTIONNAIRE FOR FRIENDS GROUPS 2017

6

Please answer as many Qs as you are able to – with an X, or by highlighting, or by cutting out the incorrect answers

THE NAME OF OUR GREEN SPACE IS: [write here] *Downhills Park* POSTCODE *N15*

Q1. How would you have rated key aspects of your green space in 2010? - ie before the 50% cuts to the Parks Service budget in April 2011

a. Staffing presence

i. ii. Inadequate iii. iv. v.

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

i. ii. iii. Adequate iv. v.

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

i. ii. iii. Adequate iv. v.

d. Infrastructure repairs (eg buildings, structures, paths etc)

i. ii. iii. Adequate iv. v.

e. Safety (eg anti-social behaviour)

i. ii. iii. Adequate iv. v.

Q2. Since the 2011 cuts how have key aspects fared?

a. Staffing presence

i. ii. iii. iv. , . Seriously declined

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

i. ii. iii. iv. , . Seriously declined

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

i. ii. iii. iv. Declined v.

d. Infrastructure repairs (eg buildings, structures, paths etc)

i. ii. iii. iv. , . Seriously declined

e. Safety (eg anti-social behaviour)

i. ii. iii. Stayed in much the same condition iv. v.

Q3. If standards have declined please provide more information on problems you face

a. Staffing presence

The problem is .insufficient staff to adequately maintain the park to a high standard, staff spread too thinly.

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

The problem is : upkeep of flower beds & paths has declined, park feels less well kept generally, for example, the steps to midnight alley had to fall into a very serious state of disrepair before being repaired.

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

The problem is : a lack of active communication & forward planning regarding the intent for the park which is shared with the friends group. For example, we are not informed of activity in the park & a most recent example is the planting of orchard trees in the wildflower meadow. These have subsequently needed additional maintenance that has not been provided by TCV or the Council but by active individuals contacting the Friends of Downhills Park to request that something is coordinated.

d. Infrastructure repairs (eg buildings, structures, paths etc)

The problem is: again, I would reference the steps to midnight alley & it was only with the Friends raising this that action seemed to be taken, it doesn't feel as though there is active monitoring of the park in relation to state of repair of paths/infrastructure.

e. Safety (eg anti-social behaviour)

The problem is

Q4. What actions do you think would improve the situation significantly? In this Review, the Forum is calling for the following – please put an X against all those you support:

- a. Adequate and long-term revenue (staffing) funding for our Parks Service X
- b. On-site staffing in all substantial green spaces, backed up by effective 'back room' officers X
- c. Ongoing capital investment for improvements etc X
- d. Aspiration that all Haringey public green spaces achieve Green Flag standards X
- e. Effective protection for all Haringey's public green spaces eg through 'in perpetuity' covenants X
- f. Community involvement & empowerment, taking on board the views of Friends Groups and the Forum X

Q5. What maintenance, if any, is your Group systematically doing in your green space?

- a. Litter picking YES
 - i. Once a year (as an activity organised by the Friends of Downhills Park) AND Daily (by individuals who pick up litter whilst moving through the park or walking dogs) For all or part of the green space? PART
- b. Flower beds or woodland maintenance NO (although Friends have taken part in tree planting regularly & we organise a bulb planting activity each year)
 - i. Once a year ii. Once a month iii. Once a week iv. Daily For all or part of the green space? ALL/PART
- c. Managing/staffing a building NO (although Friends were actively involved in bringing the café to the park & reinstating it when HAIL withdrew from the operation of the café)
 - i. Once a year ii. Once a month iii. Once a week iv. Daily
- d. Other (please specify, and add any relevant details)

COMMENT .I think several people felt that the category definitions were not sufficient & there was a big difference between once a year & once a month, there was a feeling there was more of an ad hoc approach that it's difficult to capture here. I have made comments as noted. .

e. Is this effort by your group: [put an X beside the responses below you agree with]...

- i. difficult for us to keep up throughout the year and throughout future years X
- ii. something that parks' staff should be doing if there were enough of them X
- iii. about the right level of active involvement NO
- iv. quite easy and we want to do a lot more NO

Q6. What is your general experience with being able to contact, liaise with, and work in partnership with paid staff (where they exist) - ie on specific issues or generally

- a. Parks Service grounds workers
 - i. iii. iv. Poor v. – please note that our answer is based on the fact that contacting parks service workers on the ground is reliant on needing to try & catch them at the depot (Keston Road) or in Downhills Park. It should be noted that they are very supportive when requested to be involved in events such as Art in the Park or bulb planting & litter picking.
- b. Relevant office-based staff
 - i. ii. Good iii. iv. v. – please note that with a named contact in the Council it has been easier to contact individuals and resolve matters.

Q7. Has your space faced a threat of inappropriate development or commercialisation?

6

YES - three examples as follows:

Crossrail 2 (remains a serious concern & threat to the park)

Pocket Living development on the site adjacent to the park & Keston Road (approved)

Sale of Keston Road Depot (ongoing)

Q8. Would you like to make any other comments relevant to the Review?

Only that the categories in this questionnaire from yearly to monthly do not adequately reflect the daily need of running a park in an urban area, there was a feeling that there is a big difference between yearly/monthly/daily maintenance & that there is a more annual cycle to maintenance that can equally require quarterly/bi-annual attention etc.

INFORMATION ABOUT YOU

OUR GROUP IS CALLED: Friends of Downhills Park

My name Clare Parry **Email** ec.parry@gmail.com

Position in Group (Sec, Chair, Rep etc) Secretary

QUESTIONNAIRE FOR FRIENDS GROUPS 2017 7

Please answer as many Qs as you are able to – with an X, or by highlighting, or by cutting out the incorrect answers

THE NAME OF OUR GREEN SPACE IS: [write here] **Coldfall Woods and Muswell Hill**
Playing Fields **POSTCODE N10 1JJ.....**

Q1. How would you have rated key aspects of your green space in 2010? - ie before the 50% cuts to the Parks Service budget in April 2011

a. Staffing presence

i. Poor ii. Inadequate **iii. Adequate** iv. Excellent v. Can't remember

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

i. Poor ii. Inadequate **iii. Adequate** iv. Excellent v. Can't remember

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

i. Poor ii. Inadequate iii. Adequate **iv. Excellent** v. Can't remember

d. Infrastructure repairs (eg buildings, structures, paths etc)

i. Poor **ii. Inadequate** iii. Adequate iv. Excellent v. Can't remember

e. Safety (eg anti-social behaviour)

i. Poor ii. Inadequate **iii. Adequate** iv. Excellent v. Can't remember

Q2. Since the 2011 cuts how have key aspects fared?

a. Staffing presence

i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined **v. Seriously declined**

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

i. Greatly improved **ii. Improved** iii. Stayed in much the same condition iv. Declined v. Seriously declined

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined **v. Seriously declined**

d. Infrastructure repairs (eg buildings, structures, paths etc)

i. Greatly improved **ii. Improved** iii. Stayed in much the same condition iv. Declined v. Seriously declined

e. Safety (eg anti-social behaviour)

i. Greatly improved ii. Improved iii. Stayed in much the same condition **iv. Declined** v. Seriously declined

Q3. If standards have declined please provide more information on problems you face

a. Staffing presence

The problem is ...while the cleaning staff have remained and are great, there is such a reduction in Parks staff in LB Haringey that

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

The problem is ...although maintenance improved after 2010 because major works were carried out, this has subsequently declined and maintenance is now minimal. Poison is put down instead of weeding. Japanese knotweed not being tackled systematically. We are having difficulty getting even small things done because of the lack of staffing resources in LB Haringey. E.G. We've been trying for months to get a notice board fixed – a very simple job which was finally farmed out to contractors apparently but still not done.

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

The problem is ...again, the lack of Parks staff in LB Haringey means that we are not getting the responses we need. There is no support for the Friends Group. The management plan is only partially being followed. Another

problem is that a bureaucracy has developed which is unhelpful – on-line forms requiring large numbers of supporting documents for example. Although Haringey officers were very willing to help when we wanted to organise our Big Picnic event, it seemed as if more and more forms had to be filled in. These processes should be tested on users and feedback taken into account. There should be proportionality.

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d. Infrastructure repairs (eg buildings, structures, paths etc)

The problem is ...see response to b – there was a big improvement and subsequent dip.

e. Safety (eg anti-social behaviour)

The problem is ...no checks are carried out.

Q4. What actions do you think would improve the situation significantly? In this Review, the Forum is calling for the following – please put an X against all those you support:

- a. Adequate and long-term revenue (staffing) funding for our Parks Service ..X
- b. On-site staffing in all substantial green spaces, backed up by effective 'back room' officers ..X
- c. Ongoing capital investment for improvements etc ..X
- d. Aspiration that all Haringey public green spaces achieve Green Flag standards X
- e. Effective protection for all Haringey's public green spaces eg through 'in perpetuity' covenants .X
- f. Community involvement & empowerment, taking on board the views of Friends Groups and the Forum .X

Q5. What maintenance, if any, is your Group systematically doing in your green space?

- a. Litter picking YES
 - i. Once a year
 - ii. Once a month
 - iii. Once a week
 - iv. DailyFor all or part of the green space? PART
- b. Flower beds or woodland maintenance YES
 - i. Once a year
 - ii. Once a month
 - iii. Once a week
 - iv. DailyFor all or part of the green space? PART
- c. Managing/staffing a building NO
 - i. Once a year
 - ii. Once a month
 - iii. Once a week
 - iv. Daily
- d. Other (please specify, and add any relevant details)

COMMENT

- e. Is this effort by your group: [put an X beside the responses below you agree with]...
- i. difficult for us to keep up throughout the year and throughout future years
 - ii. something that parks' staff should be doing if there were enough of them ..X
 - iii. about the right level of active involvement ...X
 - iv. quite easy and we want to do a lot more

Q6. What is your general experience with being able to contact, liaise with, and work in partnership with paid staff (where they exist) - ie on specific issues or generally

- a. Parks Service grounds workers
 - i. Excellent / easy to do
 - ii. Good
 - iii. OK
 - iv. Poor
 - v. Terrible / can't get hold of anyone
- b. Relevant office-based staff
 - i. Excellent / easy to do
 - ii. Good
 - iii. OK
 - iv. Poor
 - v. Terrible / can't get hold of anyone

Q7. Has your space faced a threat of inappropriate development or commercialisation?

NO If yes, give details

Q8. Would you like to make any other comments relevant to the Review?

(Continue below if you want)

7

INFORMATION ABOUT YOU

OUR GROUP IS CALLED: Friends of Coldfall Woods and Muswell Hill Playing Fields.

My name Victoria Midwinter **Email** midwinterv@gmail.com

Position in Group (Sec, Chair, Rep etc) Secretary

QUESTIONNAIRE FOR FRIENDS GROUPS 2017



Please answer as many Qs as you are able to – with an X, or by highlighting, or by cutting out the incorrect answers

THE NAME OF OUR GREEN SPACE IS: .Priory Park..... POSTCODE ..N8..

Q1. How would you have rated key aspects of your green space in 2010? - ie before the 50% cuts to the Parks Service budget in April 2011

a. Staffing presence

i. Poor ii. Inadequate iii. Adequate iv. **Excellent** v. Can't remember

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

i. Poor ii. Inadequate iii. **Adequate** iv. Excellent v. Can't remember

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

i. Poor ii. Inadequate iii. **Adequate** iv. Excellent v. Can't remember

d. Infrastructure repairs (eg buildings, structures, paths etc)

i. Poor ii. **Inadequate** iii. Adequate iv. Excellent v. Can't remember

e. Safety (eg anti-social behaviour)

i. Poor ii. Inadequate iii. **Adequate** iv. Excellent v. Can't remember

Q2. Since the 2011 cuts how have key aspects fared?

a. Staffing presence

i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. **Declined** v. Seriously declined

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. **Seriously declined**

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. **Declined** v. Seriously declined

d. Infrastructure repairs (eg buildings, structures, paths etc)

i. Greatly improved ii. **Improved** iii. Stayed in much the same condition iv. Declined v. Seriously declined

e. Safety (eg anti-social behaviour)

i. Greatly improved ii. Improved iii. **Stayed in much the same condition** iv. Declined v. Seriously declined

Q3. If standards have declined please provide more information on problems you face

a. Staffing presence

The problem isgeneral degrading of park environment through lack of trained/dedicated gardeners

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

The problem is whilst things can look superficially ok there are areas with problems, for example whilst the use of flail mowers may be cost effective, they cannot access all areas and damage hedges, which is particularly apparent when "pruning" is carried out at inappropriate times (hedge in full berry). We believe that failure to maintain hedges properly makes "the park" a poor neighbour to people who live around it and has resulted in some residents encroaching on parts of the park.

Treework: although emergency treework has been carried out reasonably promptly, many of the remaining trees infected with fungi have been left. A number of trees were killed by waterlogging (due to leaking water

pipe over a very long period) and many are still there. The result is that the park is likely to lose a number of significant trees in the short and medium term through fungal infections. A number of new trees planted as replacement for trees taken down for tennis court refurbishment have died (insufficient aftercare?)

Wildflower areas; failure to cut & collect leading to grasses taking over.

Haringey seems to have pursued a policy of allowing play equipment to decay until a crisis point is hit, which then requires lottery/major funding to rescue the situation by replacing the whole playground. Ideally there should be a rolling programme of equipment replacement so all the equipment isn't wearing out at the same time. In Priory Park we have problems with equipment in the childrens' playground which haven't been responded to (roundabout seizing, sandpit liner / sand replacement) and the zipwire was out of action for many months before being repaired.

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)
The problem is We have good relations with the park staff, however, attendance at our meetings has been very limited over last year/18months, partly due to park staff re-organisations, but this has been detrimental to communication and rectification of issues.

d. Infrastructure repairs (eg buildings, structures, paths etc)
The problem is Overall improvement due to significant investment in cafe and the old bowling pavilion by the cafe operator, also refurbishment of the tennis hut as part of the tennis court rebuild, and LBH funded concrete table tennis tables installed adjacent to cafe plus playground path/picnic tables improvements (which were last project started by Martin Hall before retirement)
However, no repairs have been carried out to the retaining walls around the front entrance to the park which have been allowed to degrade (vandalism plays its part here) over the last couple of years to a very poor state which gives a tatty first impression of the park. Wall repairs are also required in the paddling pool enclosure.

e. Safety (eg anti-social behaviour)

The problem is young people riding mopeds through park has been an issue.

Q4. What actions do you think would improve the situation significantly? In this Review, the Forum is calling for the following – please put an X against all those you support:

- a. Adequate and long-term revenue (staffing) funding for our Parks ServiceX
- b. On-site staffing in all substantial green spaces, backed up by effective 'back room' officersX
- c. Ongoing capital investment for improvements etcX
- d. Aspiration that all Haringey public green spaces achieve Green Flag standardsX
- e. Effective protection for all Haringey's public green spaces eg through 'in perpetuity' covenantsX
- f. Community involvement & empowerment, taking on board the views of Friends Groups and the Forum ...X

Q5. What maintenance, if any, is your Group systematically doing in your green space?

- a. Litter picking YES/NO
 - i. Once a year ii. Once a month iii. Once a week iv. Daily For all or part of the green space? ALL/PART
- b. Flower beds or woodland maintenance YES/NO
 - i. Once a year ii. Once a month iii. Once a week iv. Daily For all or part of the green space? ALL/PART
- c. Managing/staffing a building YES/NO
 - i. Once a year ii. Once a month iii. Once a week iv. Daily

d. Other (please specify, and add any relevant details)
COMMENT .We have carried out a number of litter pick events in the last year on an adhoc basis. These have highlighted that whilst the park may appear superficially clean large amounts of litter can be found around the edges/under bushes etc. and that this has accumulated over a long period. Some areas are difficult to access as thorns/brambles have grown extensively. We are considering making our litter picking & vegetation control

more systematic in the formal gardens area and linking this to our application for HLF funding for the fountain restoration in this area.

e. Is this effort by your group: [put an X beside the responses below you agree with]...

- i. difficult for us to keep up throughout the year and throughout future years
- ii. something that parks' staff should be doing if there were enough of them
- iii. about the right level of active involvement
- iv. quite easy and we want to do a lot moreX (see comment above)

Q6. What is your general experience with being able to contact, liaise with, and work in partnership with paid staff (where they exist) - ie on specific issues or generally

a. Parks Service grounds workers

- i. Excellent / easy to do
- ii. Good
- iii. OK
- iv. Poor
- v. Terrible / can't get hold of anyone

b. Relevant office-based staff

- i. Excellent / easy to do
- ii. Good
- iii. OK
- iv. Poor
- v. Terrible / can't get hold of anyone

Q7. Has your space faced a threat of inappropriate development or commercialisation?

YES / NO If yes, give details Increase of fairground usage with number and duration pushing boundaries each year with their applications.

Q8. Would you like to make any other comments relevant to the Review?

(Continue below if you want) We are very supportive of the Parks Service and of the view that it should be properly funded and remain "in house" to the Council. We strongly oppose any proposal/suggestion to out-source its' role.

INFORMATION ABOUT YOU

OUR GROUP IS CALLED: ...Friends of Priory Park...

My name Chris Chadwick **Email** . cc@crackcom.cc

Position in Group (Sec, Chair, Rep etc) .Chair.....

QUESTIONNAIRE FOR FRIENDS GROUPS 2017

Please answer as many Qs as you are able to – with an X, or by highlighting, or by cutting out the incorrect answers

THE NAME OF OUR GREEN SPACE IS: [write here] ..The Parkland

Walk..... POSTCODE .N4, N6, N8, N10

Q1. How would you have rated key aspects of your green space in 2010? - ie before the 50% cuts to the Parks Service budget in April 2011

- a. Staffing presence **N/A**
 - i. Poor
 - ii. Inadequate
 - iii. Adequate
 - iv. Excellent
 - v. Can't remember
- b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)
 - i. Poor
 - ii. Inadequate
 - iii. **Adequate**
 - iv. Excellent
 - v. Can't remember
- c. Management (including decision-making, coordination, action when needed, relations with Friends etc)
 - i. Poor
 - ii. Inadequate
 - iii. **Adequate**
 - iv. Excellent
 - v. Can't remember
- d. Infrastructure repairs (eg buildings, structures, paths etc)
 - i. Poor
 - ii. Inadequate
 - iii. **Adequate**
 - iv. Excellent
 - v. Can't remember
- e. Safety (eg anti-social behaviour)
 - i. Poor
 - ii. **Inadequate**
 - iii. Adequate
 - iv. Excellent
 - v. Can't remember

Q2. Since the 2011 cuts how have key aspects fared?

- a. Staffing presence **N/A There was no regular staffing presence on the Parkland Walk in 2011.**
 - i. Greatly improved
 - ii. Improved
 - iii. Stayed in much the same condition
 - iv. Declined
 - v. Seriously declined
- b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)
 - i. Greatly improved
 - ii. Improved
 - iii. Stayed in much the same condition
 - iv. **Declined**
 - v. Seriously declined
- c. Management (including decision-making, coordination, action when needed, relations with Friends etc)
 - i. Greatly improved
 - ii. Improved
 - iii. Stayed in much the same condition
 - iv. Declined
 - v. **Seriously declined**
- d. Infrastructure repairs (eg buildings, structures, paths etc)
 - i. Greatly improved
 - ii. Improved
 - iii. Stayed in much the same condition
 - iv. **Declined**
 - v. Seriously declined
- e. Safety (eg anti-social behaviour)
 - i. Greatly improved
 - ii. Improved
 - iii. **Stayed in much the same condition**
 - iv. Declined
 - v. Seriously declined

Q3. If standards have declined please provide more information on problems you face

a. Staffing presence

The problem is **.There are no regular inspections of the Walk by council staff.**

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

The problem is **.The trees need regular conservation attention in line with the management plan but this has not occurred, except for emergency felling for safety reasons. Much of the Walk is becoming overgrown, and the ecological quality is declining. Litter collection from bins is not sufficiently frequent, often leading to overflowing bins. No litter collection occurs along the path - the council relies entirely on volunteers to keep the nature reserve litter free. We will supply figures for the volume of litter collected by our volunteers**

separately. Getting even minor repairs done is increasingly difficult.

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

The problem is The lack of a Conservation officer has had a serious impact on the management and improvement of our nature reserve. Implementation of the Management Plan has not been managed by the council and planning decisions within the council affecting the Walk have not benefitted from conservation inputs. It has been hard for us to find an appropriate person in the council with whom to discuss conservation issues on the Walk. We hold regular meetings with Parks operational staff and property services to consider problems of encroachment on the Walk. These are helpful but often underline the need for a more 'joined up' approach involving the various relevant council departments.

d. Infrastructure repairs (eg buildings, structures, paths etc)

The problem is .The path and entrances need regular maintenance – at present this is only addressed on an 'emergency' basis.

e. Safety (eg anti-social behaviour)

The problem is ..The secluded nature of much of the Walk creates a problem of monitoring and enforcement. The main issues of this kind on the Parkland Walk are graffiti on the abutments and bridges, inconsiderate cycling, rough-sleeping and drug-taking, and occasional attacks and muggings.....

Q4. What actions do you think would improve the situation significantly? In this Review, the Forum is calling for the following – please put an X against all those you support:

- a. Adequate and long-term revenue (staffing) funding for our Parks Service X.....
- b. On-site staffing in all substantial green spaces, backed up by effective 'back room' officers X.....
- c. Ongoing capital investment for improvements etc X.....
- d. Aspiration that all Haringey public green spaces achieve Green Flag standards X
- e. Effective protection for all Haringey's public green spaceseg through 'in perpetuity' covenants X.....
- f. Community involvement & empowerment, taking on board the views of Friends Groups and the Forum X.....

Q5. What maintenance, if any, is your Group systematically doing in your green space?

a. Litter picking YES/NO

- i. Once a year
- ii. Once a month
- iii. Once a week
- iv. Daily

For all or part of the green space? ALL/PART

b. Flower beds or woodland maintenance YES/NO

- i. Once a year
- ii. Once a month
- iii. Once a week
- iv. Daily

For all or part of the green space? ALL/PART (we only work on one part per month)

c. Managing/staffing a building YES/NO

- i. Once a year
- ii. Once a month
- iii. Once a week
- iv. Daily

d. Other (please specify, and add any relevant details)

COMMENT We hold regular (monthly) conservation sessions to maintain and improve the Parkland Walk in line with the Management Plan. We also have teams of volunteers who regularly collect and dispose of litter in specified areas. Both of these aspects of our activities have resulted in a marked improvement of the Walk, which otherwise would have suffered severe degradation resulting from council cuts.

.....

e. Is this effort by your group: [put an X beside the responses below you agree with]...

- i. difficult for us to keep up throughout the year and throughout future years
- ii. something that parks' staff should be doing if there were enough of them X.....
- iii. about the right level of active involvement
- iv. quite easy and we want to do a lot more

These statements are not easy for us to answer. We can't predict the future level of enthusiasm among our volunteers. It takes effort to maintain the current level of activity, but our ambition is to do more.

Q6. What is your general experience with being able to contact, liaise with, and work in partnership with paid staff (where they exist)- ie on specific issues or generally

a. Parks Service grounds workers

- i. Excellent / easy to do
- ii. **Good**
- iii. OK
- iv. Poor
- v. Terrible / can't get hold of anyone

b. Relevant office-based staff (UNCLEAR WHAT IS MEANT HERE)

- i. Excellent / easy to do
- ii. Good
- iii. OK
- iv. Poor
- v. Terrible / can't get hold of anyone

We find it easy to contact the office-based Parks Operations team, but it is very hard to have productive conversations with anyone in the policy-making departments about long-term planning for the Walk.

Q7. Has your space faced a threat of inappropriate development or commercialisation?

YES / NO We have a huge problem of encroachment whereby owners of properties boarding the Walk extend their gardens and/or dump household, building, or garden waste. We also need to be constantly vigilant for planning applications that could have a detrimental impact on the Walk. Planning procedures do not sufficiently take into account these impacts and the lack of interdepartmental communication means that Parks are often unaware of plans that could affect the Walk

.....

Q8. Would you like to make any other comments relevant to the Review?

(Continue below if you want)

We are an active group committed to the preservation and enhancement of our nature reserve. We often feel that some departments in the council view us as more of a problem than a partner and put up barriers to communication rather than welcoming our inputs as what is in effect a free monitoring service and practical workforce. We understand that cuts in funding are bound to have an impact on what the council can provide, but feel that we could make a contribution to mitigating the worst effects of this if the council would engage with us more positively and make the lines of communication clearer. A current concern is the new refuse arrangements that have been introduced by Haringey. We fear a significant increase in dumping and are doubtful that any promised monitoring is feasible for the Parkland Walk, given its geography. The limited resources of the Parks Service we fear will make it impossible to maintain the current condition of the Walk.

INFORMATION ABOUT YOU

OUR GROUP IS CALLED: The Friends of the Parkland Walk.....

My name ..Cathy Meeus..... Email ...cathy@meeus.co.uk.....

Position in Group (Sec, Chair, Rep etc) .Chair.....

QUESTIONNAIRE FOR FRIENDS GROUPS 2017

10

Please answer as many Qs as you are able to – with an X, or by highlighting, or by cutting out the incorrect answers

THE NAME OF OUR GREEN SPACE IS: [write here] **Friends of Tottenham Green**
POSTCODE N15 4RY

Q1. How would you have rated key aspects of your green space in 2010? - ie before the 50% cuts to the Parks Service budget in April 2011

a. Staffing presence

- i. Poor ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

- i. Poor ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

- i. Poor ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

d. Infrastructure repairs (eg buildings, structures, paths etc)

- i. Poor ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

e. Safety (eg anti-social behaviour)

- i. Poor ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

Q2. Since the 2011 cuts how have key aspects fared?

a. Staffing presence

- i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

- i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

- i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined

d. Infrastructure repairs (eg buildings, structures, paths etc)

- i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined

e. Safety (eg anti-social behaviour)

- i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined

Q3. If standards have declined please provide more information on problems you face

a. Staffing presence

The problem is

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

The problem is – litter, from park drinkers particularly, is a continuing (and almost unsolvable) problem, which inevitably encourages other users to litter further. Inadequate bin provision /placement does not help, and fly-tipping is also a regular occurrence in some areas. Some areas of park seem to fall between highways and parks cleaning teams, resulting in a build-up of cigarette butts and other small items around entranceways and seating.

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

The problem is

d. Infrastructure repairs (eg buildings, structures, paths etc)

The problem is

10

e. Safety (eg anti-social behaviour)

The problem is - drinkers on the East Green on all days of the week (adjacent to the children's play area), and on the West Green on some occasions. Haringey has a no drinking in public places policy, but in the absence of resources this is not enforced. Whilst these individuals may not pose an actual threat to other park users, the poor layout on the East Green of the few benches adjacent to the main pathway creates an intimidating bottleneck when these occupied by larger groups.

Q4. What actions do you think would improve the situation significantly? In this Review, the Forum is calling for the following – please put an X against all those you support:

- X a. Adequate and long-term revenue (staffing) funding for our Parks Service
- X b. On-site staffing in all substantial green spaces, backed up by effective 'back room' officers
- X c. Ongoing capital investment for improvements etc
- X d. Aspiration that all Haringey public green spaces achieve Green Flag standards
- X e. Effective protection for all Haringey's public green spaces eg through 'in perpetuity' covenants
- X f. Community involvement & empowerment, taking on board the views of Friends Groups and the Forum

Q5. What maintenance, if any, is your Group systematically doing in your green space?

- a. Litter picking YES
 - i. Once a year - For all or part of the green space? ALL
 - iii. Once a week For all or part of the green space? PART
- b. Flower beds or woodland
 - iii. Once a week For all or part of the green space? PART
- c. Managing/staffing a building NO
- d. Other (please specify, and add any relevant details)

COMMENT

- e. Is this effort by your group: [put an X beside the responses below you agree with]...
- X i. difficult for us to keep up throughout the year and throughout future years (wrt litter)
 - X ii. something that parks' staff should be doing if there were enough of them (wrt litter)
 - X iii. about the right level of active involvement (wrt flowerbeds)
 - iv. quite easy and we want to do a lot more

Q6. What is your general experience with being able to contact, liaise with, and work in partnership with paid staff (where they exist) - ie on specific issues or generally

- a. Parks Service grounds workers
 - iii. OK
- b. Relevant office-based staff
 - ii. Good

Q7. Has your space faced a threat of inappropriate development or commercialisation?

YES / NO If yes, give details- We have a weekly market, but this is appropriate for the space, and currently fairly well-managed to meet community needs in addition to the commercial offer.

Q8. Would you like to make any other comments relevant to the Review?

10

(Continue below if you want)

INFORMATION ABOUT YOU

OUR GROUP IS CALLED: Friends of Tottenham Green

My name Laura Harrison **Email** tottenhamgardening@gmail.com

Position in Group (Sec, Chair, Rep etc) Chair

QUESTIONNAIRE FOR FRIENDS GROUPS 2017

11

Please answer as many Qs as you are able to - with an X, or by highlighting, or by cutting out the incorrect answers

THE NAME OF OUR GREEN SPACE IS: Finsbury Park POSTCODE N4

Q1. How would you have rated key aspects of your green space in 2010? - ie before the 50% cuts to the Parks Service budget in April 2011

a. Staffing presence

- i. Poor ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

- i. Poor ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

- i. Poor ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

d. Infrastructure repairs (eg buildings, structures, paths etc)

- i. Poor ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

e. Safety (eg anti-social behaviour)

- i. Poor ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

Q2. Since the 2011 cuts how have key aspects fared?

a. Staffing presence

- i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

- i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

- i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined

d. Infrastructure repairs (eg buildings, structures, paths etc)

- i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined

e. Safety (eg anti-social behaviour)

- i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined

Q3. If standards have declined please provide more information on problems you face

a. Staffing presence

The problem is Not enough staff. At present, the gates cannot be closed at night because two staff are needed, but only one is on site.

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

The problem is Lots more litter, decline of flower beds

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

The problem is Haringey Council have totally ignored all our advice and

d. Infrastructure repairs (eg buildings, structures, paths etc)

The problem is Buildings such as arts centre & Manor home Lodge have been neglected and are in need of repairs.

e. Safety (eg anti-social behaviour)

The problem is park is left open at night; no police presence.

Q4. What actions do you think would improve the situation significantly? In this Review, the Forum is calling for the following – please put an X against all those you support:

- a. Adequate and long-term revenue (staffing) funding for our Parks Service ...X
- b. On-site staffing in all substantial green spaces, backed up by effective 'back room' officers ...X
- c. Ongoing capital investment for improvements etc
- d. Aspiration that all Haringey public green spaces achieve Green Flag standards
- e. Effective protection for all Haringey's public green spaces eg through 'in perpetuity' covenants ...X
- f. Community involvement & empowerment, taking on board the views of Friends Groups and the Forum ...X

Q5. What maintenance, if any, is your Group systematically doing in your green space?

- a. Litter picking YES/NO
 - i. Once a year ii. Once a month iii. Once a week iv. Daily For all or part of the green space? ALL/PART
- b. Flower beds or woodland maintenance YES/NO
 - i. Once a year ii. Once a month iii. Once a week iv. Daily For all or part of the green space? ALL/PART
- c. Managing/staffing a building YES/NO
 - i. Once a year ii. Once a month iii. Once a week iv. Daily
- d. Other (please specify, and add any relevant details)

COMMENT

e. Is this effort by your group: [put an X beside the responses below you agree with]...

- i. difficult for us to keep up throughout the year and throughout future years ...X
- ii. something that parks' staff should be doing if there were enough of them ...X
- iii. about the right level of active involvement
- iv. quite easy and we want to do a lot more

Q6. What is your general experience with being able to contact, liaise with, and work in partnership with paid staff (where they exist) - ie on specific issues or generally

- a. Parks Service grounds workers
 - i. Excellent / easy to do ii. Good iii. OK iv. Poor v. Terrible / can't get hold of anyone
- b. Relevant office-based staff
 - i. Excellent / easy to do ii. Good iii. OK iv. Poor v. Terrible / can't get hold of anyone

Q7. Has your space faced a threat of inappropriate development or commercialisation?

YES NO If yes, give details

Overuse of space for commercial events. Up to six festivals proposed for Finsbury Park in the summer, meaning the park is closed for 10 weeks of the summer.

Q8. Would you like to make any other comments relevant to the Review?

(Continue below if you want)

Haringey must ensure it has a balanced funding structure for parks which is not overreliant on one particular park to generate its income.

INFORMATION ABOUT YOU

OUR GROUP IS CALLED: Friends of Finsbury Park

My name Simon Hunt Email simon.hunt@finsburypark.org,

Position in Group (Sec, Chair, Rep etc) Chair

QUESTIONNAIRE FOR FRIENDS GROUPS 2017

12

Please answer as many Qs as you are able to – with an X, or by highlighting, or by cutting out the incorrect answers

THE NAME OF OUR GREEN SPACE IS: The Paddock **POSTCODE N17**

Q1. How would you have rated key aspects of your green space in 2010? - ie before the 50% cuts to the Parks Service budget in April 2011

a. Staffing presence

i. Poor

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

i. Poor

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

ii. Inadequate

d. Infrastructure repairs (eg buildings, structures, paths etc)

ii. Inadequate

e. Safety (eg anti-social behaviour)

ii. Inadequate

Q2. Since the 2011 cuts how have key aspects fared?

a. Staffing presence

iv. Declined

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

iv. Declined

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

iv. Declined

d. Infrastructure repairs (eg buildings, structures, paths etc)

iv. Declined

e. Safety (eg anti-social behaviour)

iv. Declined

Q3. If standards have declined please provide more information on problems you face

a. Staffing presence

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

d. Infrastructure repairs (eg buildings, structures, paths etc) e. Safety (eg anti-social behaviour)

Q4. What actions do you think would improve the situation significantly? In this Review, the Forum is calling for the following – please put an X against all those you support:

a. Adequate and long-term revenue (staffing) funding for our Parks ServiceX.....

b. On-site staffing in all substantial green spaces, backed up by effective 'back room' officersX....

c. Ongoing capital investment for improvements etcX....

d. Aspiration that all Haringey public green spaces achieve Green Flag standardsX..

e. Effective protection for all Haringey's public green spaces eg through 'in perpetuity' covenantsX.....

f. Community involvement & empowerment, taking on board the views of Friends Groups and the Forum ..x...

Q5. What maintenance, if any, is your Group systematically doing in your green space?

a. Litter picking YES

i. Once a year For all or part of the green space? ALL

b. Flower beds or woodland maintenance YES

i. Once a year For all or part of the green space? PART

c. Managing/staffing a building NO

d. Other (please specify, and add any relevant details)

We have had to recover from a very dire situation where there was years' accumulation of rubbish, plus tents, bedding, clothing, rotting food and faeces from people camping in the Paddock. We put in a huge amount of work – as did the neighbouring car-wash business – to turn the situation round. Working with TCV we are now seeing real improvements, getting back to the management plan agreed many years ago. We are looking forward to other major works with capital funding. But basic things, promised months ago, like replacing the bins, have not happened.

e. Is this effort by your group: [put an X beside the responses below you agree with]...

- i. difficult for us to keep up throughout the year and throughout future yearsX...
- ii. something that parks' staff should be doing if there were enough of themX...
- iii. about the right level of active involvement
- iv. quite easy and we want to do a lot more

Q6. What is your general experience with being able to contact, liaise with, and work in partnership with paid staff (where they exist) - ie on specific issues or generally

a. Parks Service grounds workers

iii. OK

b. Relevant office-based staff

iv. Poor

Q7. Has your space faced a threat of inappropriate development or commercialisation?

YES / NO We will lose visual amenity when the 21 storey tower is built at Hale Wharf, but Haringey did oppose this so beyond Council control.

Q8. Would you like to make any other comments relevant to the Review?

There has been a real problem about locking and unlocking the site, because we are on the eastern fringes of the borough. Sometimes it wasn't done at all, sometimes it was very late. And the lack of on-site presence meant there was no deterrent to people camping in the site.

INFORMATION ABOUT YOU

OUR GROUP IS CALLED:Friends of the Paddock

My name Quentin Given Email quentin.given@btinternet.com

Position in Group (Sec, Chair, Rep etc) Chair

QUESTIONNAIRE FOR FRIENDS GROUPS 2017

13

Please answer as many Qs as you are able to – with an X, or by highlighting, or by cutting out the incorrect answers

THE NAME OF OUR GREEN SPACE IS: Chestnuts Park **POSTCODE N15**

Q1. How would you have rated key aspects of your green space in 2010? - ie before the 50% cuts to the Parks Service budget in April 2011

a. Staffing presence

i. Poor ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

i. Poor ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

i. Poor ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

d. Infrastructure repairs (eg buildings, structures, paths etc)

i. Poor ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

e. Safety (eg anti-social behaviour)

i. Poor ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

Q2. Since the 2011 cuts how have key aspects fared?

a. Staffing presence

i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined

d. Infrastructure repairs (eg buildings, structures, paths etc)

i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined

e. Safety (eg anti-social behaviour)

i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined

Q3. If standards have declined please provide more information on problems you face

a. Staffing presence

The problem is Just NO gardeners at all, inadequate litter picking and no sense that the litter pickers are reporting problems to management.

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

The problem is there is almost no overview of the flower beds and shrubs' condition and NO gardening! No sense that anyone other than the Friends are looking at the park as a whole, and thinking about its present condition and future needs. The flower and shrub beds are not maintained at all. In particular the showpiece round bed by the Community Centre is a disgrace. Groundwork made a mess of it a few years ago, and planted lots of inappropriate plants which immediately died, and there has been no work since then to rectify the problem, other than the Friends planting three pear trees. The whole bed is choked with thistles.

The big hedges around the northern end of the park also need attention. If they were cut back to just a single line of hedge, then the current constant dumping of mattresses etc in the hedges, might reduce.

The problem is also that the play equipment, especially in the sensory playground, is not maintained, and one major piece has been totally broken for over a year. Also, the main playground isn't ever swept/twigs removed, which means that the floor surface is endlessly damaged.

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

The problem is that the new structure is still not entirely clear, and that there is not enough slack in the system to cope with any staff illness. All the staff we deal with, management and non management, are very responsive and helpful. But they simply don't seem to have the time to respond in timely manner to problems. The only exception is that when we report padlocks removed probably by people possibly aiming to move caravans into the park, and then, thankfully, there has been a swift response. However, given that the cleansing teams are meant to be driving round the park every day emptying bins, we have no sense that they are reporting issues like this to management.

d. Infrastructure repairs (eg buildings, structures, paths etc) e. Safety (eg anti-social behaviour)

The problem is that fences and gates, for example to the sensory playground, can be off their hinges or broken for ages, without being replaced or mended. In this case, dogs get into the playground, and cause further avoidable damage and nuisance. A stitch in time saves nine, but this never seems to happen in our park. Also, the main field is in urgent need of repair as the drainage trenches have sunk, and the huge culvert probably containing the Stonebridge Brook and sewage is erupting above the level of the field. There is little sense that LBH is effectively cooperating with Thames Water to make plans for this necessary work. Many of the bins are rusted and broken, and there are no signs indicating that the red dog mess bins are not the only bins for dog mess. All the external gates around the park need attention and repair. A whole new plan is needed for the paths and gates in front of the community centre onto St Ann's Rd.

Q4. What actions do you think would improve the situation significantly? In this Review, the Forum is calling for the following – please put an X against all those you support:

- a. Adequate and long-term revenue (staffing) funding for our Parks ServiceX.....
- b. On-site staffing in all substantial green spaces, backed up by effective 'back room' officersX...
- c. Ongoing capital investment for improvements etcX....
- d. Aspiration that all Haringey public green spaces achieve Green Flag standardsX..
- e. Effective protection for all Haringey's public green spaces eg through 'in perpetuity' covenantsX.....
- f. Community involvement & empowerment, taking on board the views of Friends Groups and the Forum ..X...

Q5. What maintenance, if any, is your Group systematically doing in your green space?

- a. Litter picking YES/NO
i. Once a year ii. Once a month iii. Once a week iv. Daily For all or part of the green space? ALL/PART
- b. Flower beds or woodland maintenance YES/NO
i. Once a year ii. Once a month iii. Once a week iv. Daily For all or part of the green space? ALL/PART
- c. Managing/staffing a building YES/NO
i. Once a year ii. Once a month iii. Once a week iv. Daily
- d. Other (please specify, and add any relevant details)

COMMENT We have recently had funding to create a new garden, willow sculptures, orchard, and hedge all around the park. With help from tcv on the hedge, we are just about able to maintain the beds and sculptures which we created. We definitely cannot take on any further gardening responsibilities.

- e. Is this effort by your group: [put an X beside the responses below you agree with]...
 - i. difficult for us to keep up throughout the year and throughout future yearsX...
 - ii. something that parks' staff should be doing if there were enough of themX...
 - iii. about the right level of active involvement
 - iv. quite easy and we want to do a lot more

Q6. What is your general experience with being able to contact, liaise with, and work in partnership with paid staff (where they exist) - ie on specific issues or generally

- a. Parks Service grounds workers
i. Excellent / easy to do ii. Good iii. OK iv. Poor v. Terrible / can't get hold of anyone

b. Relevant office-based staff

- i. Excellent / easy to do
- ii. Good
- iii. OK
- iv. Poor
- v. Terrible / can't get hold of anyone

Q7. Has your space faced a threat of inappropriate development or commercialisation?

YES / NO If yes, give details ..Crazy ill thought out proposal to site a Youth Zone in the park, which took up days and days of research to oppose, and was a total waste of our time. (However, it boosted our membership!)

Q8. Would you like to make any other comments relevant to the Review?

(Continue below if you want) We have recently done an audit of the physical problems in the park, and will be sending it to parks management.

A while back TFL funded work on a cycle route through the park. That needs redoing, and the route properly marking. They should be funding that.

INFORMATION ABOUT YOU

OUR GROUP IS CALLED:Friends of Chestnuts Park

My name .Ceri Williams **Email** ..ceri.williams@blueyonder.co.uk

Position in Group (Sec, Chair, Rep etc) Chair

Subject: Four pics to illustrate comments in Friends of Chestnuts questionnaire

From: Ceri Williams <ceri.williams@blueyonder.co.uk>

Date: 02/11/2017 07:18

To: dave morris <davetottenham@googlemail.com>

CC: Karen Fermor <karenfermor@hotmail.com>, Ceri Williams <ceri.williams@blueyonder.co.uk>

FIND Q'K



1. Gate removed from children's sensory playground and still not replaced.
2. Rubbish never collected from under bench.
3. Mattresses in the double line of hedging on Falmer Rd side of park
4. Thistles choking the park's flagship round bed near the Community Centre.

All these pics show problems that have been pointed out to parks, but not rectified many weeks later.

Best
Ceri

QUESTIONNAIRE FOR FRIENDS GROUPS 2017

14

Please answer as many Qs as you are able to – with an X, or by highlighting, or by cutting out the incorrect answers

THE NAME OF OUR GREEN SPACE IS: [write here] **.Edible Landscapes London – Finsbury Park. POSTCODE .N4 2NQ.**

Q1. How would you have rated key aspects of your green space in 2010? - ie before the 50% cuts to the Parks Service budget in April 2011

a. Staffing presence

i. Poor ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

i. Poor ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

i. Poor ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

d. Infrastructure repairs (eg buildings, structures, paths etc)

i. Poor ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

e. Safety (eg anti-social behaviour)

i. Poor ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

Q2. Since the 2011 cuts how have key aspects fared?

a. Staffing presence

i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined

d. Infrastructure repairs (eg buildings, structures, paths etc)

i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined

e. Safety (eg anti-social behaviour)

i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined

Q3. If standards have declined please provide more information on problems you face

a. Staffing presence

I think staff in Finsbury Park have stayed effective, however I have noticed that when I go to the office to pick up the site key there is often no one there. I see Devon, Kes, Kevin and contractors in the park frequently and most jobs seem to get done.

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

The problem is some flowerbeds have become weedy and the red playground is really run down.

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

The problem is there are lots of cars in the park by the new café and Haringey Council still hasn't given us a right to occupy the site. Hopefully this will be resolved soon.

d. Infrastructure repairs (eg buildings, structures, paths etc)

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Although there are some improvements – we have recently had our own gate installed into the ELL site - there is a sense that structures in the park are a bit neglected. For example, Manor House lodge has a lot of internal damp in the kitchen.

e. Safety (eg anti-social behaviour)

The problem is there is more anti-social behaviour at Manor House with the unsecured garden being used as a drinking location. The group that uses it now have a sense of entitlement to the space and will be a difficult group to move on.

Q4. What actions do you think would improve the situation significantly? In this Review, the Forum is calling for the following – please put an X against all those you support:

- a. Adequate and long-term revenue (staffing) funding for our Parks ServiceX
- b. On-site staffing in all substantial green spaces, backed up by effective 'back room' officersX
- c. Ongoing capital investment for improvements etcX
- d. Aspiration that all Haringey public green spaces achieve Green Flag standardsX
- e. Effective protection for all Haringey's public green spaces eg through 'in perpetuity' covenantsX
- f. Community involvement & empowerment, taking on board the views of Friends Groups and the Forum ...X

Q5. What maintenance, if any, is your Group systematically doing in your green space? In the Edible Landscapes London site

- a. Litter picking YES/NO
 - i. Once a year ii. Once a month iii. Once a week iv. Daily For all or part of the green space? ALL/PART
- b. Flower beds or woodland maintenance YES/NO
 - i. Once a year ii. Once a month iii. Once a week iv. Daily For all or part of the green space? ALL/PART
- c. Managing/staffing a building YES/NO
 - i. Once a year ii. Once a month iii. Once a week iv. Daily
- d. Other (please specify, and add any relevant details)

COMMENT

- e. Is this effort by your group: [put an X beside the responses below you agree with]...
- i. difficult for us to keep up throughout the year and throughout future years
 - ii. something that parks' staff should be doing if there were enough of them
 - iii. about the right level of active involvementX....
 - iv. quite easy and we want to do a lot more

Q6. What is your general experience with being able to contact, liaise with, and work in partnership with paid staff (where they exist) - ie on specific issues or generally

- a. Parks Service grounds workers
 - i. Excellent / easy to do ii. Good iii. OK iv. Poor v. Terrible / can't get hold of anyone
- b. Relevant office-based staff
 - i. Excellent / easy to do ii. Good iii. OK iv. Poor v. Terrible / can't get hold of anyone

Q7. Has your space faced a threat of inappropriate development or commercialisation?

YES / NO If yes, give details

Q8. Would you like to make any other comments relevant to the Review?

(Continue below if you want) ...While we didn't object to it, the café at Manor House has spread into the green routes site, between the large greenhouses (used by the council) and the café itself. This was done without any obvious consultation. The café seems to be spreading into the park as much as it wants. However, we can see that the café is very popular and has brought a positive energy to that corner of the park. We wish the park staff didn't use the area by the gate as their car park.

We have accepted LBH's terms for permission to stay on site, - they have reclaimed the greenhouses and green space adjacent to the boundary of the Forest Garden (Edible Landscapes). We've lost access to our current shed and greenhouse and a means of access through the current gate. A new gate has been added for us. We're financing a replacement shed and greenhouse within our designated area.

INFORMATION ABOUT YOU

OUR GROUP IS CALLED:Edible Landscapes London.

My nameJo Homan... **Email**jo@homan.me.uk

Position in Group (Sec, Chair, Rep etc)member.

No number (15) (error)

QUESTIONNAIRE FOR FRIENDS GROUPS 2017

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Please answer as many Qs as you are able to – with an X, or by highlighting, or by cutting out the incorrect answers

THE NAME OF OUR GREEN SPACE IS: [write here] Queen's Wood.....

POSTCODE N10 3JP....

Q1. How would you have rated key aspects of your green space in 2010? - ie before the 50% cuts to the Parks Service budget in April 2011

a. Staffing presence

i. Poor ii. InadequateX iii. Adequate iv. Excellent v. Can't remember

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

i. Poor ii. InadequateX iii. Adequate iv. Excellent v. Can't remember

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

i. Poor ii. InadequateX iii. Adequate iv. Excellent v. Can't remember

d. Infrastructure repairs (eg buildings, structures, paths etc)

i. Poor X ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

e. Safety (eg anti-social behaviour)

i. Poor X ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

Q2. Since the 2011 cuts how have key aspects fared?

a. Staffing presence

i. Greatly improved ii. Improved iii. Stayed in much the same conditionX iv. Declined v. Seriously declined

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

i. Greatly improved ii. Improved iii. Stayed in much the same condition X iv. Declined v. Seriously declined

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. DeclinedX v. Seriously declined

d. Infrastructure repairs (eg buildings, structures, paths etc)

i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. DeclinedX v. Seriously declined

e. Safety (eg anti-social behaviour)

i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. DeclinedX v. Seriously declined

Q3. If standards have declined please provide more information on problems you face

a. Staffing presence

The problem is .Lack of resource.. Presence was minimal in the first place.....

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

The problem is .Lack of resource and interest.....

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

The problem isDeclining responsiveness to reports of problems or request for advice. Due primarily to manpower cuts and failure to fill posts.....

d. Infrastructure repairs (eg buildings, structures, paths etc)

16

The problem is .Lack of any funding especially for path repair. Problem is becoming chronic.....

e. Safety (eg anti-social behaviour)

The problem is: though security is not a major problem it is now more difficult to contact police and get a response when incidents occur, probably because of police cuts

Q4. What actions do you think would improve the situation significantly? In this Review, the Forum is calling for the following – please put an X against all those you support:

- a. Adequate and long-term revenue (staffing) funding for our Parks Service ..X.....
- b. On-site staffing in all substantial green spaces, backed up by effective 'back room' officers
- c. Ongoing capital investment for improvements etc X.....
- d. Aspiration that all Haringey public green spaces achieve Green Flag standards
- e. Effective protection for all Haringey's public green spaces eg through 'in perpetuity' covenants
- f. Community involvement & empowerment, taking on board the views of Friends Groups and the Forum X.....

Q5. What maintenance, if any, is your Group systematically doing in your green space?

a. Litter picking YES/ Once a year ii. Once a monthX iii. Once a week iv. Daily For all or part of the green space? ALL/PART

b. Flower beds or woodland maintenance YES
i. Once a year ii. Once a monthX iii. Once a week iv. Daily For all or part of the green space? ALL/PART

c. Managing/staffing a building NO
i. Once a year ii. Once a month iii. Once a week iv. Daily

d. Other (please specify, and add any relevant details)

COMMENT

e. Is this effort by your group: [put an X beside the responses below you agree with]...

- i. difficult for us to keep up throughout the year and throughout future years X. Declining active participation foreseen in medium to long term because of difficulty of engaging new blood
- ii. something that parks' staff should be doing if there were enough of them ..X.....
- iii. about the right level of active involvement
- iv. quite easy and we want to do a lot more

Q6. What is your general experience with being able to contact, liaise with, and work in partnership with paid staff (where they exist) - ie on specific issues or generally

a. Parks Service grounds workers
i. Excellent / easy to do ii. Good iii. OK iv. Poor v. Terrible / can't get hold of anyone N/A

b. Relevant office-based staff
i. Excellent / easy to do ii. Good iii. OK iv. Poor X v. Terrible / can't get hold of anyone

Q7. Has your space faced a threat of inappropriate development or commercialisation?

NO If yes, give details

Q8. Would you like to make any other comments relevant to the Review?

(Continue below if you want)

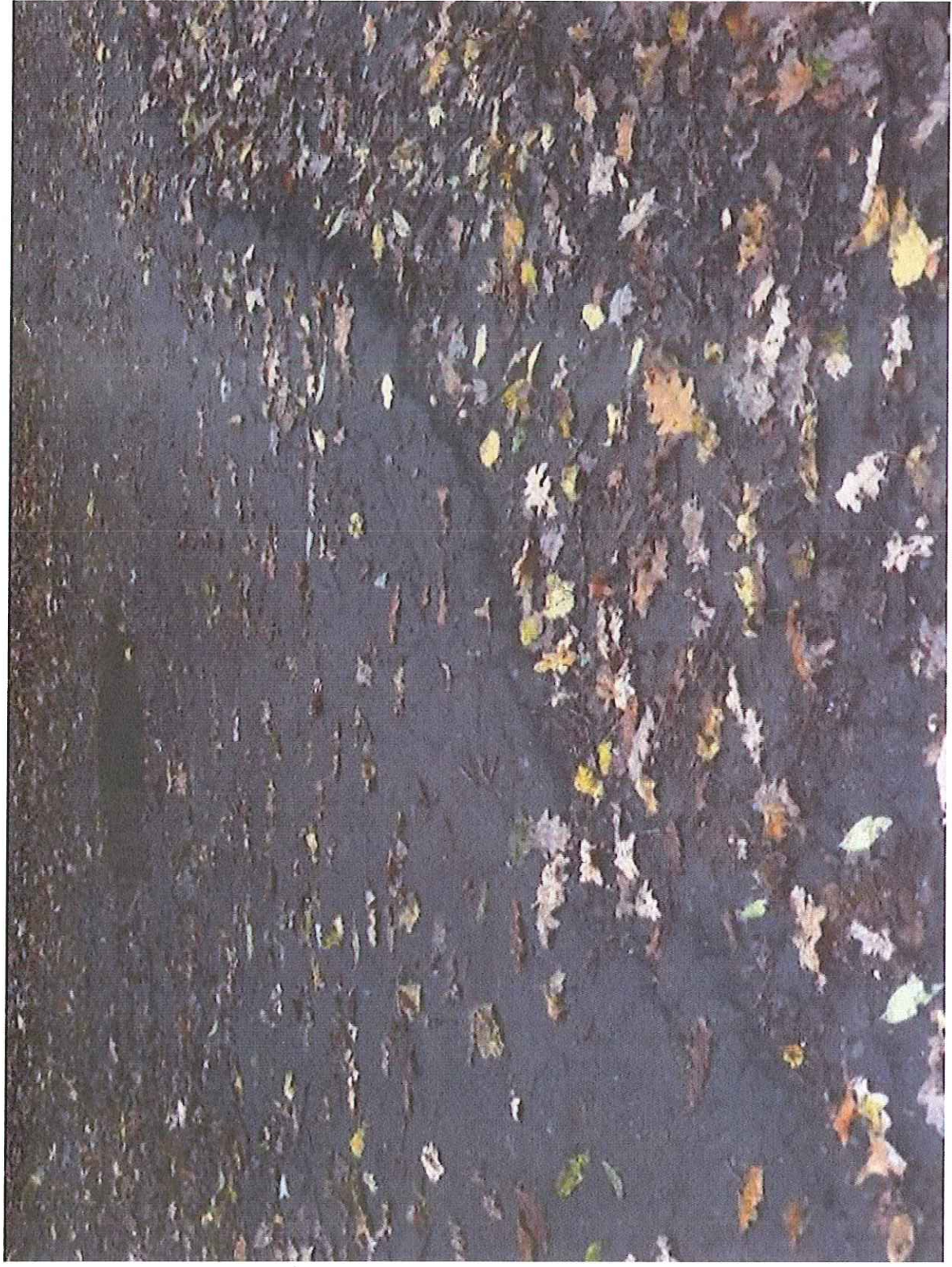
INFORMATION ABOUT YOU

OUR GROUP IS CALLED: FRIENDS OF QUEEN'S WOOD.....

My name John Dorken..... **Email** dorken24@aol.com.....

Position in Group (Sec, Chair, Rep etc) Chair.....

A QUEEN'S WOOD PATH IN UNSAFE DIRECTION (large hole)



QUESTIONNAIRE FOR FRIENDS GROUPS 2017

17

Please answer as many Qs as you are able to – with an X, or by highlighting, or by cutting out the incorrect answers

THE NAME OF OUR GREEN SPACE IS: Shepherds Hill Gardens N65RE.....

Q1. How would you have rated key aspects of your green space in 2010? - ie before the 50% cuts to the Parks Service budget in April 2011

a. Staffing presence

Adequate

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

Adequate

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

Excellent

d. Infrastructure repairs (eg buildings, structures, paths etc)

Adequate

e. Safety (eg anti-social behaviour)

Adequate

Q2. Since the 2011 cuts how have key aspects fared?

a. Staffing presence

Seriously declined

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

Seriously declined

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

Seriously declined

d. Infrastructure repairs (eg buildings, structures, paths etc)

Seriously declined

e. Safety (eg anti-social behaviour)

declined

Q3. If standards have declined please provide more information on problems you face

a. Staffing presence

The problem is : rarely seen; no time made available even on a rationing basis. No replies, nor trained people on the ground.

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

The problem is poor and sub-standard waste bins; badly sited and inadequate. Broken coping stones on pathways have become dangerous. Waiting for over two years for proper rubbish bins.

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

The problem is: there is little interaction; friendly but no action . you are 'on your own'

d. Infrastructure repairs (eg buildings, structures, paths etc)

The problem is : becoming but not yet serious ; paths are getting old and surfaces and edging are deteriorating

e. Safety (eg anti-social behaviour)

The problem is safety for dog walkers and all night parties in summer - high volumes of rubbish

Q4. What actions do you think would improve the situation significantly? In this Review, the Forum is calling for the following – please put an X against all those you support:

- a. Adequate and long-term revenue (staffing) funding for our Parks Service X
- b. On-site staffing in all substantial green spaces, backed up by effective 'back room' officers n/a
- c. Ongoing capital investment for improvements etc X
- d. Aspiration that all Haringey public green spaces achieve Green Flag standards X
- e. Effective protection for all Haringey's public green spaces eg through 'in perpetuity' covenants X
- f. Community involvement & empowerment, taking on board the views of Friends Groups and the Forum X

Q5. What maintenance, if any, is your Group systematically doing in your green space?

- a. Litter picking YES
 - ii. Once a month and often.... iii. Once a week For all or part of the green space ALL
- b. Flower beds or woodland maintenance YES
 - ii. Once a month For all or part of the green space? ALL
- c. Managing/staffing a building NO
- d. Other (please specify, and add any relevant details)

COMMENT .trying to do adequate dead-hedging to prevent erosion and add to safety

- e. Is this effort by your group: [put an X beside the responses below you agree with]...
- i. difficult for us to keep up throughout the year and throughout future years X inadequate volunteers available
 - ii. something that parks' staff should be doing if there were enough of them x - rubbish and dead trees
 - iii. about the right level of active involvement - weak
 - iv. quite easy and we want to do a lot more – need more volunteers

Q6. What is your general experience with being able to contact, liaise with, and work in partnership with paid staff (where they exist) - ie on specific issues or generally

- a. Parks Service grounds workers
 - iv. Poor but helpful if connect with them on an ad hoc, accidental basis
- b. Relevant office-based staff
- v. Terrible / can't get hold of anyone

Q7. Has your space faced a threat of inappropriate development or commercialisation?

NO

Q8. Would you like to make any other comments relevant to the Review?

Improved rubbish provision; visit at least once a year by professional staff. Need to protect the park through an 'in perpetuity' covenant

INFORMATION ABOUT YOU

OUR GROUP IS CALLED: Shepherds Hill Gardens - Friends Group

My name Gordon Blakely Email blakely_gordon@yahoo.co.uk
Position in Group Organiser (voluntary)

QUESTIONNAIRE FOR FRIENDS GROUPS 2017

Please answer as many Qs as you are able to – with an X, or by highlighting, or by cutting out the incorrect answers

18

THE NAME OF OUR GREEN SPACE IS: **Hornsey Churchyard**

POSTCODE: **N8 7NT**

Q1. How would you have rated key aspects of your green space in 2010? - ie before the 50% cuts to the Parks Service budget in April 2011

a. Staffing presence

- i. Poor ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

- i. Poor ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

- i. Poor ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

d. Infrastructure repairs (eg buildings, structures, paths etc)

- i. Poor ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

e. Safety (eg anti-social behaviour)

- i. Poor ii. Inadequate iii. Adequate iv. Excellent v. Can't remember

Q2. Since the 2011 cuts how have key aspects fared?

a. Staffing presence

- i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

- i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

- i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined

d. Infrastructure repairs (eg buildings, structures, paths etc)

- i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined

e. Safety (eg anti-social behaviour)

- i. Greatly improved ii. Improved iii. Stayed in much the same condition iv. Declined v. Seriously declined

Q3. If standards have declined please provide more information on problems you face

a. Staffing presence

The problem is

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

The problem is

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

The problem is

d. Infrastructure repairs (eg buildings, structures, paths etc)

The problem is

e. Safety (eg anti-social behaviour)

The problem is

Q4. What actions do you think would improve the situation significantly? In this Review, the Forum is calling for the following – please put an X against all those you support:

- a. Adequate and long-term revenue (staffing) funding for our Parks Service
- b. On-site staffing in all substantial green spaces, backed up by effective 'back room' officers
- c. Ongoing capital investment for improvements etc
- d. Aspiration that all Haringey public green spaces achieve Green Flag standards
- e. Effective protection for all Haringey's public green spaces eg through 'in perpetuity' covenants
- f. Community involvement & empowerment, taking on board the views of Friends Groups and the Forum

Q5. What maintenance, if any, is your Group systematically doing in your green space?

- a. Litter picking YES/NO
 - i. Once a year
 - ii. Once a month
 - iii. Once a fortnight
 - iv. Daily
 For all or part of the green space? ALL/PART
- b. Flower beds or woodland maintenance YES/NO
 - i. Once a year
 - ii. Once a month
 - iii. Once a fortnight
 - iv. Daily
 For all or part of the green space? ALL/PART
- c. Managing/staffing a building YES/NO – Although we are involved in looking after the Church Tower
 - i. Once a year
 - ii. Once a month
 - iii. Once a week
 - iv. Daily
- d. Other (please specify, and add any relevant details)

COMMENT In addition to maintenance, FoHCT have carried out many improvements to the churchyard and Garden of Remembrance both by direct volunteer labour and also with the use of Council grants for projects that require funding.

- e. Is this effort by your group: [put an X beside the responses below you agree with]...
 - i. difficult for us to keep up throughout the year and throughout future years
 - ii. something that parks' staff should be doing if there were enough of them
 - iii. about the right level of active involvement
 - iv. quite easy and we want to do a lot more

Q6. What is your general experience with being able to contact, liaise with, and work in partnership with paid staff (where they exist) - ie on specific issues or generally

- a. Parks Service grounds workers
 - i. Excellent / easy to do
 - ii. Good
 - iii. OK
 - iv. Poor
 - v. Terrible / can't get hold of anyone
- b. Relevant office-based staff
 - i. Excellent / easy to do
 - ii. Good
 - iii. OK
 - iv. Poor
 - v. Terrible / can't get hold of anyone

Q7. Has your space faced a threat of inappropriate development or commercialisation?

YES / NO If yes, give details

Q8. Would you like to make any other comments relevant to the Review?

A number of questions above have not been answered because to do so would not provide an accurate picture of the situation in respect of the relationship between the Parks Department and the FoHCT. The churchyard is managed by the Highways Department and not by the Parks Department, who have never had a proper budget for their work in the churchyard. However, we have maintained a good working relationship with the Parks Department and liaise with them on grass cutting and garden waste removal. We are often told of difficulties in the adequate maintenance of the grass cutting equipment because of lack of funds. We are very aware of the extreme financial pressure they are under and are pleased that, so far, their involvement has remained good. We do know that although the Council is responsible for the trees in the churchyard, no work to them will be

carried out unless it is required as a matter of safety because of lack of funding to be able to do more. We have also seen work done by the Highways Department recently, to remove redundant lamp posts and also to reinstate a leaning park bench (one of three made possible by Council grants) and repairs low stone walls surrounding the Garden of Remembrance. However, very little has been done to repair path surfaces, which were criticised by one of the Green Community Flag award judges. Great problems with lack of litter picking and bin emptying had for many years been a serious problem. We now have a Veolia street cleaner who has taken a personal interest in keeping the churchyard as clear of rubbish as possible and the situation is enormously improved. As this is dependent on the action of one man, who could be moved to another area, we would not want this one example of improvement to be taken as lack of support for getting better litter and bin emptying done to other parks and open spaces.

We believe that the Parks Department should be far better funded than it is at present.

INFORMATION ABOUT YOU

OUR GROUP IS CALLED: Friends of Hornsey Church Tower

My name Peter Sanders **Email** efohct@gmail.com

Position in Group Chair

QUESTIONNAIRE FOR FRIENDS GROUPS 2017

19

Please answer as many Qs as you are able to – with an X, or by highlighting, or by cutting out the incorrect answers

THE NAME OF OUR GREEN SPACE IS: **Bruce Castle Park**

POSTCODE: **N17**

Q1. How would you have rated key aspects of your green space in 2010? - ie before the 50% cuts to the Parks Service budget in April 2011

a. Staffing presence

i. Poor — ii. Inadequate iii. Adequate iv. Excellent — v. Can't remember

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

i. Poor — ii. Inadequate iii. Adequate iv. Excellent — v. Can't remember

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

i. Poor — ii. Inadequate — iii. Adequate — iv. Excellent — v. Can't remember

d. Infrastructure repairs (eg buildings, structures, paths etc)

i. Poor — ii. Inadequate iii. Adequate iv. Excellent — v. Can't remember

e. Safety (eg anti-social behaviour)

i. Poor ii. Inadequate iii. Adequate — iv. Excellent — v. Can't remember

Q2. Since the 2011 cuts how have key aspects fared?

a. Staffing presence

i. Greatly improved — ii. Improved — iii. Stayed in much the same condition iv. Declined v. Seriously declined

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

i. Greatly improved — ii. Improved — iii. Stayed in much the same condition iv. Declined v. Seriously declined

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

i. Greatly improved — ii. Improved — iii. Stayed in much the same condition — iv. Declined — v. Seriously declined

d. Infrastructure repairs (eg buildings, structures, paths etc)

i. Greatly improved — ii. Improved iii. Stayed in much the same condition iv. Declined — v. Seriously declined

e. Safety (eg anti-social behaviour)

i. Greatly improved — ii. Improved — iii. Stayed in much the same condition iv. Declined v. Seriously declined

Q3. If standards have declined please provide more information on problems you face

a. Staffing presence

The problem is: There is not much staff present.

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

The problem is: Maintenance has become less.

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

The problem is: Can't be said as this Friend group only exists since 2016.

d. Infrastructure repairs (eg buildings, structures, paths etc)

e. Safety (eg anti-social behaviour)

The problem is: There is hardly any staff or police present.

Q4. What actions do you think would improve the situation significantly? In this Review, the Forum is calling for the following – please put an X against all those you support:

- a. Adequate and long-term revenue (staffing) funding for our Parks Service X
- b. On-site staffing in all substantial green spaces, backed up by effective 'back room' officers
- c. Ongoing capital investment for improvements etc X
- d. Aspiration that all Haringey public green spaces achieve Green Flag standards X
- e. Effective protection for all Haringey's public green spaces eg through 'in perpetuity' covenants X
- f. Community involvement & empowerment, taking on board the views of Friends Groups and the Forum X

Q5. What maintenance, if any, is your Group systematically doing in your green space?

- a. Litter picking YES/NO
 i. ~~Once a year~~ ii. Once a month iii. ~~Once a week~~ iv. Daily For all or part of the green space? ALL/PART
- b. Flower beds or woodland maintenance YES/NO (not so far)
 i. ~~Once a year~~ ii. ~~Once a month~~ iii. ~~Once a week~~ iv. Daily For all or part of the green space? ALL/PART
- c. Managing/staffing a building YES/NO
 i. ~~Once a year~~ ii. ~~Once a month~~ iii. ~~Once a week~~ iv. Daily
- d. Other (please specify, and add any relevant details)

COMMENT: We have and will continue to organise public events for the Community (several times a year).

- e. Is this effort by your group: [put an X beside the responses below you agree with]...
 - i. difficult for us to keep up throughout the year and throughout future years X
 - ii. something that parks' staff should be doing if there were enough of them X
 - iii. about the right level of active involvement
 - iv. quite easy and we want to do a lot more

Q6. What is your general experience with being able to contact, liaise with, and work in partnership with paid staff (where they exist) - ie on specific issues or generally

- a. Parks Service grounds workers
 i. ~~Excellent / easy to do~~ ii. Good iii. ~~OK~~ iv. ~~Poor~~ v. ~~Terrible / can't get hold of anyone~~
- b. Relevant office-based staff
 i. ~~Excellent / easy to do~~ ii. Good iii. OK iv. ~~Poor~~ v. ~~Terrible / can't get hold of anyone~~

Q7. Has your space faced a threat of inappropriate development or commercialisation?

~~YES~~ / NO If yes, give details

Q8. Would you like to make any other comments relevant to the Review?

Our Friend group was only founded in 2016. Some of the answers (e.g. Q1) are therefore based on personal experience (I live next to the park since 10 years).

INFORMATION ABOUT YOU

OUR GROUP IS CALLED: Friends of Bruce Castle Park

My name Klaus Kuerner Email friendsofbrucecastlepark@gmail.com

Position in Group (Sec, Chair, Rep etc) Treasurer

QUESTIONNAIRE FOR FRIENDS GROUPS 2017

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Please answer as many Qs as you are able to – with an X, or by highlighting, or by cutting out the incorrect answers

THE NAME OF OUR GREEN SPACE IS: Woodside Park POSTCODE N22

Q1. How would you have rated key aspects of your green space in 2010? - ie before the 50% cuts to the Parks Service budget in April 2011

a. Staffing presence

- i. Poor ii. Inadequate **iii. Adequate** iv. Excellent v. Can't remember

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

- i. Poor ii. Inadequate **iii. Adequate** iv. Excellent v. Can't remember

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

- i. Poor ii. Inadequate **iii. Adequate** iv. Excellent v. Can't remember

d. Infrastructure repairs (eg buildings, structures, paths etc)

- i. Poor **ii. Inadequate** iii. Adequate iv. Excellent v. Can't remember

e. Safety (eg anti-social behaviour)

- i. Poor ii. Inadequate **iii. Adequate** iv. Excellent v. Can't remember

Q2. Since the 2011 cuts how have key aspects fared?

a. Staffing presence

- i. Greatly improved ii. Improved **iii. Stayed in much the same condition** iv. Declined v. Seriously declined

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

- i. Greatly improved ii. Improved iii. Stayed in much the same condition **iv. Declined** v. Seriously declined

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

- i. Greatly improved ii. Improved **iii. Stayed in much the same condition** iv. Declined v. Seriously declined

d. Infrastructure repairs (eg buildings, structures, paths etc)

- i. Greatly improved **ii. Improved** iii. Stayed in much the same condition iv. Declined v. Seriously declined

e. Safety (eg anti-social behaviour)

- i. Greatly improved ii. Improved **iii. Stayed in much the same condition** iv. Declined v. Seriously declined

Q3. If standards have declined please provide more information on problems you face

a. Staffing presence

The problem is**No staff present (no longer a parks depot at Woodside House)**

b. Maintenance (including litter, flower beds, play equipment, grass-cutting etc)

The problem is**Maintenance of beds is only once a year, insufficient**

c. Management (including decision-making, coordination, action when needed, relations with Friends etc)

The problem is

d. Infrastructure repairs (eg buildings, structures, paths etc)

The problem is**perimeter iron spiked fence often left in a dangerous condition**

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e. Safety (eg anti-social behaviour)

The problem is

Q4. What actions do you think would improve the situation significantly? In this Review, the Forum is calling for the following – please put an X against all those you support:

- a. Adequate and long-term revenue (staffing) funding for our Parks Service ...X.....
- b. On-site staffing in all substantial green spaces, backed up by effective 'back room' officersX....
- c. Ongoing capital investment for improvements etc
- d. Aspiration that all Haringey public green spaces achieve Green Flag standards
- e. Effective protection for all Haringey's public green spaces eg through 'in perpetuity' covenantsX.....
- f. Community involvement & empowerment, taking on board the views of Friends Groups and the Forum

Q5. What maintenance, if any, is your Group systematically doing in your green space?

- a. Litter picking YES/NO
 - i. Once a year ii. Once a month iii. Once a week iv. Daily For all or part of the green space? ALL/PART
- b. Flower beds or woodland maintenance YES/NO
 - i. Once a year ii. Once a month iii. Once a week iv. Daily For all or part of the green space? ALL/PART
- c. Managing/staffing a building YES/NO
 - i. Once a year ii. Once a month iii. Once a week iv. Daily
- d. Other (please specify, and add any relevant details)

COMMENT

e. Is this effort by your group: [put an X beside the responses below you agree with]...

- i. difficult for us to keep up throughout the year and throughout future years
- ii. something that parks' staff should be doing if there were enough of them
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Q6. What is your general experience with being able to contact, liaise with, and work in partnership with paid staff (where they exist)- ie on specific issues or generally

- a. Parks Service grounds workers
 - i. Excellent / easy to do ii. Good iii. OK iv. Poor v. Terrible / can't get hold of anyone
- b. Relevant office-based staff
 - i. Excellent / easy to do ii. Good iii. OK iv. Poor v. Terrible / can't get hold of anyone

Q7. Has your space faced a threat of inappropriate development or commercialisation?

YES / NO If yes, give details .Yes,...proposed all-weather pitch for STM school on WHL Rec; proposed council chamber on parkland to rear of Woodside House. Both came to nothing.

Q8. Would you like to make any other comments relevant to the Review?

(Continue below if you want) ..Heritage tree (Harrison) removed without warning; no notification sent from planning re Woodside House alterations. I thought lessons had been learnt, but apparently not.....



INFORMATION ABOUT YOU

OUR GROUP IS CALLED: Friends of Woodside Park

My name Michael Cordwell James **Email** m.cordwelljames@gmail.com

Position in Group (Sec, Chair, Rep etc) Secretary